



**Information Governance Team**

Postal Address:  
Coventry City Council  
PO BOX 15  
Council House  
Coventry  
CV1 5RR

[www.coventry.gov.uk](http://www.coventry.gov.uk)

E-mail: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

Phone : 024 7683 3323

22 March 2019

Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)  
Request ID: REQ04507**

Thank you for your request for information relating to Bus Lane Fines for Whittle Arch.

You have requested the following information:

**For each of the last 4 full financial years and in relation to Bus Lane Penalty Notices for Hales Street ("Whittle Arch"):**

**1. How many Bus Lane Penalty Notices were issued?**

2014/15 – 16,556  
2015/16 – 9,327  
2016/17 – 30,283  
2017/18 – 30,852

**2. How many appeals were submitted?**

2014/15\*  
2015/16\*  
2016/17 – 21.  
2017/18 – 54.

\* With regards to 2014/15 and 2015/16, we can confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. The Council does not hold accurate information for these years.

### **3. How many appeals made reference to unclear, confusing or poor signage?**

2014/15: see below  
2015/16: see below  
2016/17: 11  
2017/18: 9

With regards to 2014/15 and 2015/16, please refer to the response provided for Question 2 above.

### **4. How many appeals were upheld?**

2014/15: see below  
2015/16: see below  
2016/17: 11  
2017/18: 15

With regards to 2014/15 and 2015/16, please refer to the response provided for Question 2 above.

### **5. What was the £ sum total of fines generated in each year?**

2014/15: £416,949.31.  
2015/16: £253,384.30.  
2016/17: £808,104.34.  
2017/18: £854,254.22.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours sincerely

**Information Governance**