



Information Governance

Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

08 July, 2019

Please contact Information Governance
Direct line 024 7697 5408
infogov@coventry.gov.uk

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA) Request ID: REQ05613

Thank you for your request for information relating to Usage of Bailiffs and Parking Enforcement Services

Your request and our responses are outlined below:

1. How many cases were referred to bailiffs each year, and how does this split between:

- a. Council tax, PCN and other debt recovery
- b. Insourced vs outsourced to a third-party provider
- c. Per year (2015-18)

2. Which, if any, third party providers did you use for these bailiff services, and how many cases did each manage each year (2015-18)?

Please refer to attached spreadsheet – Req05613

3. What was the total cost of parking enforcement services (e.g. traffic wardens, towing, clamping etc.) per year (2015-18)?

Coventry City Council's parking enforcement service is in-sourced. The total cost of the function during the financial years in question was:

- 2015/16 £1,066,270
- 2016/17 £1,246, 016
- 2017/18 £1,203,922
- 2018/19 £1,306,837

4. Which, if any, third party providers do you use to manage parking enforcement services? Please could you disclose the total amount spent with each provider per year (2015-18)

Please refer to question 3 response.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance

Encl: Req05613.xls

| | 16/17 | | | 17/18 | | | 18/19 | | | Newlyn | Equita | Total |
|---|--------|--------|-------|--------|--------|-------|--------|--------|-------|--------|--------|-------|
| | Newlyn | Equita | Total | Newlyn | Equita | Total | Newlyn | Equita | Total | | | |
| Council tax | 9397 | 7940 | 17337 | 7940 | 8171 | 16111 | 7460 | 7771 | 15231 | 6538 | 6341 | 12879 |
| Council tax cases that have already been returned by one enforcement agent | | | 0 | | | 0 | | | 0 | 3859 | 2309 | 6168 |
| NDR | 304 | | 304 | 325 | 325 | 650 | 692 | 605 | 1297 | 468 | 310 | 778 |
| housing benefit OP | 130 | 73 | 203 | 776 | 956 | 1732 | 459 | 460 | 919 | 592 | 681 | 1273 |
| commercial rent | 115 | 51 | 166 | 90 | 17 | 107 | 37 | 28 | 65 | 26 | 27 | 53 |
| corporate income | 1042 | 397 | 1439 | 720 | 774 | 1494 | 915 | 1058 | 1973 | 881 | 1083 | 1964? |
| PCNs | 4813 | 4324 | 9137 | 3789 | 5886 | 9675 | 10218 | 6140 | 16358 | 7552 | 10829 | 18381 |

All of the cases are outsourced but we do not use third party providers to manage parking enforcement