



Information Governance

Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

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Please contact Information Governance
Direct line 024 7697 5408
infogov@coventry.gov.uk

Dear

Freedom of Information Act 2000 (FOIA)
Request ID: REQ06086

Thank you for your request for information relating to 'Dropped Kerbs'.

Your request and our response:

- 1. The number of applications made to the local authority for a dropped kerb to be installed outside a house or business, broken down into a total for each year for the past 10 years.**
- 2. The cost to each household or business of having a drop kerb installed, broken down into the price structure for each year for the past 10 years.**
- 3. The annual monetary total earned by the local authority in installing dropped kerbs, broken down into annual totals for the past 10 years.**

We may hold some of the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

We estimate that because the request is for 10 years of data and the information that we do have is not held in the same format. Some of the information is contained on a database and some is held in paper files, so for an officer to manually retrieve and collate the data this would exceed the time constraint outlined. We can also advise that we do not hold a full 10 years of information.

Your request has been refused under section 12(2) of the Act.

It may be possible that you could narrow down the scope of your request, for example, by being more specific about what information you particularly wish to obtain, including any dates or periods of time relevant to the information required.

Alternatively, you may want to look at the information we already publish to see if what you are looking for is already available via the Council's FOI/EIR [Disclosure Log](#); [Publication Scheme](#); [Facts about Coventry](#) or [Open Data](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully,

Information Governance