



Information Governance

Coventry City Council
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Council House
Coventry
CV1 5RR

www.coventry.gov.uk

13 September 2019

Please contact Information Governance
Direct line 024 7697 5408
infogov@coventry.gov.uk

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA) Request ID: REQ06239

Thank you for your request for information relating to chewing gum removal and street cleansing.

Your request and our responses are outlined below:

- 1. What primary method of removal do you use for *chewing gum removal:**
 - a. High pressure water lancing**
 - b. Chemicals/solvents**
 - c. High pressure steam**
 - d. Other (please state)**

The primary method of removal for chewing gum is chemicals/solvents and high pressure steam.

- 2. What was the cost of *chewing gum removal (whether carried out in house or contracted out) in:**
 - a. 2015?**
 - b. 2016?**

The costs of chewing gum removal were:

2015: £12,000

2016: £8,000

- 3. Do you contract out your *chewing gum removal services or is us completed all in house?**

Chewing gum removal services are completed in house.

4. If outsourced, what is the renewal date of the cleaning contract?

Not applicable.

5. Please supply the name and contact details for the department responsible for managing this contract.

City Centre & War Memorial Park Manager

customer.services@coventry.gov.uk

Telephone: 08085 834333

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

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