

# About us...

Turnaround provide non-judgemental, free and confidential support for sex workers living and working in Coventry & Solihull.

We understand the many reasons why persons work in the sex industry. We do not assume that our clients want to give up sex work or make judgements about their situation or choices.

The support we provide is as much or as little as our clients want it to be. We also strive to reduce the stigma and marginalisation that can be experienced by sex workers.

We work predominantly in the local community, providing our clients with easy access to our services.

Our "It's all about you" campaign affirms our commitment to providing a service that is specifically tailored to each of our clients individual needs.

**YOUR WELFARE  
YOUR RIGHTS  
YOUR SAFETY  
YOU'RE OUR PRIORITY**  
**It's all about you.**

Whether you are concerned about sex work and the law, your rights, your personal safety, your general health and wellbeing, your sexual health, or you just want some general advice and support, Turnaround can provide you with free, confidential, non-judgemental information and support.  
Get in touch now.

# Outreach & Drop-In

Our outreach service operates all over Coventry and Solihull.

Wherever you work from we are flexible and can meet you in a place where you feel both comfortable and safe.

Contact us for more information on times and locations or to make an appointment.

## We're here to help...

The hours we work are flexible and dependent on our clients appointments.

If you are interested in the services we offer and would like to know more please contact Vicky on 07714252927 between 9 and 5 Monday to Friday, or if you prefer send an e-mail to [victoria@turnaroundwestmidlands.co.uk](mailto:victoria@turnaroundwestmidlands.co.uk)

*We hope to speak to you soon!*

Contact Us



Working in partnership with Coventry City Council & Solihull Metropolitan Borough Council

[www.turnaroundwestmidlands.co.uk](http://www.turnaroundwestmidlands.co.uk)  
Company No. 10438942

# Confidentiality is really important to us...

We operate a strict confidentiality policy which means we will not disclose or share information outside the Turnaround team without your permission. Your information will be held electronically on a secure system. .

We follow strict guidelines of confidentiality, and we can reassure you that we will always protect your interests and respect everything you say. We would only break confidentiality if we believe you will cause harm to yourself or to someone else.

We are happy to discuss this in more detail and whenever possible we will advise you before any breach of confidentiality is made.

We comply with Data Protection and General Data Protection Regulation



## Your Safety

Turnaround support sex workers in reporting violence, attacks and incidents through our local Ugly Mugs scheme. It allows you to report anonymously if preferred.

An 'Ugly Mug' is anyone whose behaviour you feel is unacceptable. It may be a client, a member of the public or another sex worker.

Any information provided to us will be shared with your permission to the local police sex worker liaison officer. If you do not want your personal details shared we can do it anonymously.

By completing an Ugly Mugs report you help to improve the safety of all sex workers.

For more information please contact us or National Ugly Mugs [www.uknswp.org/um](http://www.uknswp.org/um)



## Services

We offer safety information and support around sexual health, including access to STI testing, contraception, free condoms and pregnancy testing

Personal safety advice, National Ugly Mugs including support to report crimes against you

Information on sex work, the law and sex workers rights

Health & Wellbeing

Budgeting advice & housing support

Access to substance misuse services

Access to education, training & alternative employment

Support for migrant workers

Support for victims of trafficking and exploitation

Advocacy services