



Information Governance
Coventry City Council
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www.coventry.gov.uk

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Please contact Information Governance
Direct line 024 7697 5408
infogov@coventry.gov.uk

Dear Madam

Freedom of Information Act 2000 (FOIA)
Request ID: REQ06748

Thank you for your request for information relating to Pay and Display Transactions and Income.

Your request and our responses are outlined below:

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income), for the period 01/04/2018 to 31/03/2019, please could you tell me:

1) The total number of Off Street pay and display parking transactions/tickets sold (all payment methods)

237,283

2) The total number of On Street pay and display parking transactions/tickets sold (all payment methods)

359,432 *Please note that this is an estimate as the exact figure is not available.

3) Total Off Street pay and display income (all payment methods)

£714,845.65

4) Total On Street pay and display income (all payment methods)

£657,761.30

5) Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider e.g. RingGo

69,385

6) Total number of On Street pay and display parking transactions/tickets sold via a pay by phone provider e.g. RingGo

71,767

7) Total Off Street pay and display income processed via a pay by phone provider e.g RingGo

£426,783.60

8) Total On Street pay and display income processed via a pay by phone provider e.g RingGo

£131,557.80

9) Total number of Off Street pay and display parking machines

25

10) Total number of On Street pay and display parking machines

72

11) Do any of these parking machines have provision for credit/debit card processing via chip/pin and/or contactless payment?

17 out of 25 the off-street parking machines have credit / debit card facilities. None of the 72 on-street parking machines have credit / debit card facilities.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance