



**Information Governance**  
Coventry City Council  
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[www.coventry.gov.uk](http://www.coventry.gov.uk)

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Please contact Information Governance  
Direct line 024 7697 5408  
infogov@coventry.gov.uk

Dear Sir/ Madam

**Freedom of Information Act 2000 (FOIA)**  
**Request ID: REQ07013**

Thank you for your request for information relating to Fraud Investigations

Your request and our responses are outlined below:

**1.How many investigators are in your fraud investigation team?**

We can advise that we 1.2 (FTE) investigators

**2.Do you have a case management system used by the fraud investigation team?**

No, we do not have a case management system.

**3. If so who supplies it and what is the name of the system?**

**4.When does the contractual agreement to use the software expire?**

**5.What is the annual cost to use the system?**

In response to Q 3-5, this is not applicable, please refer to Q2. response

**6.If you do not have a fraud investigation team, can you please inform me if you are part of a shared fraud investigation team, or if your fraud investigations are outsourced?**

**7.If they are outsourced can you please inform me who the fraud investigation is outsourced to?**

In response to Q6-7, this is not applicable, please refer to Q1 response.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**