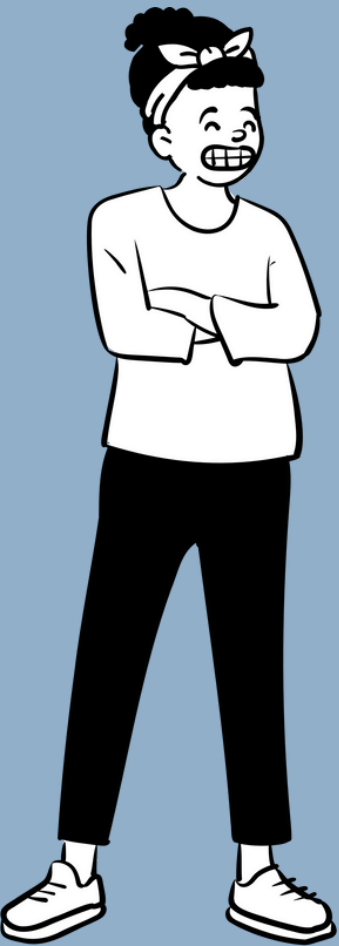


# ASSISTANCE

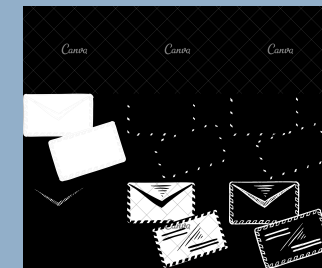
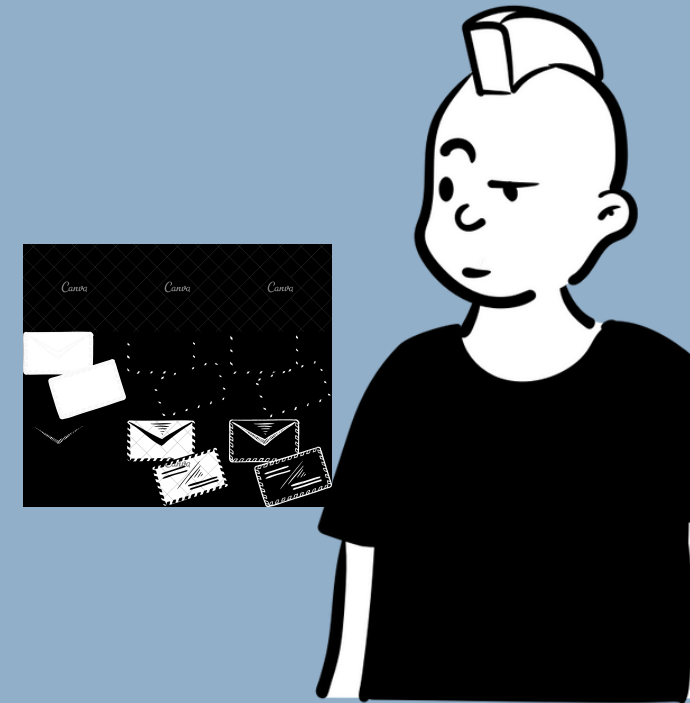
When you move in, your temporary accommodation provider will give you instruction, as well as provide assistance regarding utilities.



## FOR MORE INFORMATION

email: [AccommodationTeam@coventry.gov.uk](mailto:AccommodationTeam@coventry.gov.uk)

## HELP WITH YOUR UTILITY CHARGES IN YOUR NEW PROPERTY





## WHO IS MY SUPPLIER?

You can find out who the current suppliers are by contacting Western Power Distribution **0800 096 3080** for electricity, and **0870 608 1524** or [www.findmysupplier.energy](http://www.findmysupplier.energy) for gas.

## TARRIFS

When you know who your supplier is you can go to their website or give them a call to ask about their tariff(s) and enquire about cheaper deals.



## FIRST THINGS TO DO WHEN YOU MOVE IN

Immediately obtain meter readings and send them to the existing supplier (for old and new property if available)



Contact Severn Trent Water about your water bills.

Register with the supplier(s) as the person responsible for the bill. Your temporary accommodation supplier can help you sign for the utilities.



## FURTHER INFORMATION

Monitor your usage and send regular (monthly) meter readings, to avoid estimated bills and over- or under- paying for your energy usage.

Access energy efficiency advice and measures to reduce your usage and spending - there is help available if you're struggling with your bills.



You can ask your supplier if you qualify to join the Priority Services register