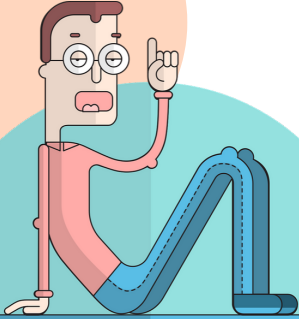


Storage & Furniture



Can I get help & advice?

If you are in receipt of housing benefit you may be able to get help through a Discretionary Housing Payment.



How much will the collection cost?

The charge will be dependent on how much you want to put into storage and the distance travelled. The average cost is £347.00 – it could be more or less than this

Will I need to pay for the storage?

The first month of storage is free to enable you to source alternative storage options.

After the first month you will be charged the full cost of storage on a monthly basis. The amount you will have to pay will depend on how much you have in storage. Some People pay **£24** per week but others pay **£72** per week. To keep costs down we advise you only put your essential items into storage.



Charging for Temporary Accommodation

Why is my Housing Benefit not in payment?

While officers can assist, it's your responsibility to ensure your HB claim is in payment and any further information e.g. proofs of income are provided to benefit services.

Do I need to pay?

If you are in receipt of full housing benefit (HB) you will not need to pay.

If you don't get full HB you will need to pay a licence fee. We will write to you to let you know how much this is.

What happens if I don't pay or HB isn't in payment ?

If you don't cover the charge or don't get your Housing Benefit claim into payment the Council may ask you to leave the Temporary Accommodation. If this happens you would be responsible for finding your own accommodation and we can discharge any duties owed to you

How do I pay?

You'll receive a letter explaining how to pay. Examples include direct debit and Council cash machines.