

# Neglect & Acts of Omission

**Neglect and Acts of Omission means a person with care and support needs is not having their physical, medical or emotional needs met.**

For example, ignoring a person's needs or by not providing the person with essential things to meet their needs such as medication, food, water, shelter or warmth. This can be deliberate or by failing to understand a person's needs.

<https://www.coventry.gov.uk/csab>

If you're worried someone is at risk of harm, talk to Adult Social Care Direct on:

**024 7683 3003**

Email: [ascdirect@coventry.gov.uk](mailto:ascdirect@coventry.gov.uk)

Doing Nothing  
Is Not an Option

