

Information Governance Team

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Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ07209**

Thank you for your request for information relating to meals on wheels and street lighting.

You have requested the following information:

1. How many meals on wheels were distributed by your Council in each of the last five calendar years?

This information is held by financial year. Please see the table below:

Year	Meals
2015/16	26,414
2016/17	21,937
2017/18	18,168
2018/19	10,879
2019/20	13,234

2. What was the cost of a meal to users in 2011 and now in 2020?

In regard to the 2011 costs, we can confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. This information is no longer held in line with the Council's retention and disposal schedule.

To advise and assist, the service was outsourced from 30th January 2012. The cost per community meal, hot meal, was £4.69. The cost for each community meal increased to £6.50 from 1st November 2019.

3. How many users of your meals on wheels service were registered in 2011 and now in 2020?

In regard to the number of users in 2011, we can confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. This information is no longer held in line with the Council's retention and disposal schedule.

To advise and assist, the number of community meals that were delivered in January 2012 was 166. As of May 2020, this has reduced to 20.

4. How many complaints did your service receive in 2011 and 2020 (so far)? And for 2020 can you provide details of the types of complaints received – cost of meals, cold food etc?

In regard to the number of complaints in 2011, we can confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. This information is no longer held in line with the Council's retention and disposal schedule.

No complaints were received regarding meals delivered in 2020.

5. If you no longer offer a meals on wheels service when did you discontinue it?

Not applicable.

6. How many street lights is your Council currently responsible for in 2020 and how many in 2011?

There were 37,860 street lights in 2011 and 37,673 in 2020

7. Does your Council currently switch-off street lights for the whole time during the night i.e. from last light to first light? If so, how many lights are switched off

No street lights are permanently switched off for whole time during the night. However, the City Council is currently piloting a trial switch off of 118 street lights on Phoenix Way.

8. Does your Council currently switch-off street lights for a period of time during the night i.e. for a set number of hours each night? If so, how many lights are switched off?

No street lights are switched off for a period of time during the night.

9. Does your Council currently dim street lights for during the night? If so, how many lights are dimmed?

Yes, Coventry City Council dims lights for a period of time during the night. The number of lights dimmed is 30,078.

10. Is your Council planning to switch off or dim street lights in the future?

No switch off is currently planned, dimming will continue for the foreseeable future.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance