



**Information Governance**  
Coventry City Council  
PO Box 15  
Council House  
Coventry  
CV1 5RR

[www.coventry.gov.uk](http://www.coventry.gov.uk)

30 June 2020

Please contact Information Governance  
Direct line 024 7697 5408  
infogov@coventry.gov.uk

Dear

**Freedom of Information Act 2000 (FOIA)  
Request ID: REQ07257**

Thank you for your request for information relating to Debt collection agency tender process.

Your request and our responses are outlined below:

**I am looking for information regarding your parking fines/council tax/rent arrears/business rates.**

**1. Do you currently use a debt collection agency or Solicitor? If so was this decided by a tender process or did you simply engage them?**

We currently use debt collection agencies which were appointed as a result of a tender process.

**2. If there was a tender process are you able to advise when this is being reviewed next?**

For everything except parking, the current contracts for enforcement agents ends in May 2021 and a tender process is likely to be undertaken later this year.

For Parking services, the current contract commenced in January 2019 for an initial 2 year period with an option to extend for a further 2 years. With that in mind, we expect to review the current arrangement in October 2020 to determine a way forward.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further

permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

## **Information Governance**

Encl: