



Information Governance Team

Postal Address:
Coventry City Council
PO BOX 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone : 024 7697 5408

16 July 2020

Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ07312**

Thank you for your request for information relating to complaints received regarding disability discrimination.

You have requested the following information:

- 1. The total number of complaints to Coventry City Council regarding disability discrimination since your records began. If possible, could the type of discrimination be further grouped into these categories:**
 - a. Disability discrimination relating to public transport**
 - b. Disability discrimination relating to private transport**
 - c. Disability discrimination relating to private businesses**
 - d. Disability discrimination relating to public spaces**

For Questions 1a to 1d, Coventry City Council does not record complaints in a way that allows the records to be narrowed down to this level. However, we can confirm there are 96 complaints recorded with the key word disability.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news

reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance