



Information Governance Team

Postal Address:
Coventry City Council
PO BOX 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone : 024 7697 5408

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Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ07380**

Thank you for your request for information relating to how community equipment is commissioned.

You have requested the following information:

1.Does your organisation commission a community equipment service?

No, internally provided service.

2.If yes, who is the lead (please provide contact details):

N/A.

**3.Who do you commission the service from, who is the current contract holder?
Please provide details.**

Internally provided service.

4.When is the contract due to be re-tendered?

N/A.

5.What geographic area does your commissioned community equipment service cover?

Coventry.

6.Do you specify any quality standards as part of the contract and procurement process?

N/A.

7.Who is your Chief Digital officer? Please provide contact details.

Mark Greenwood, Email - Marc.Greenwood@coventry.gov.uk.

Telecare

1.Does your organisation commission or deliver a telecare service?

No, internally provided service.

2.If yes, who is the lead (please provide contact details):

3.Who do you commission the service from, who is the current contract holder? Please provide details.

4.Do you specify any quality standards as part of the contract and procurement process?

5.When is the contract due to be re-tendered?

Questions 2 – 5 are N/A.

6.Are you aware of the switch from analogue to digital and are you preparing for this?

Yes.

7.Is your commissioned service using assistive technology and the Internet of Things to support service users to remain independent?

Our internal service do not provide smart tech at present. Our standard is traditional life line and sensors.

8.Have you evaluated any of your programmes of work?

No.

Telehealth/Telemedicine

1.Does your organisation commission or deliver a telehealth/telemedicine programme. This includes remote health monitoring, apps and video solutions.

No.

2.If yes, who is the lead (please provide contact details):

3.Who do you commission the service from, who is the current contract holder? Please provide contact details.

4.Do you specify any quality standards as part of the contract and procurement process?

5.When is the contract due to be re-tendered?

6. Please provide a list of the key Telehealth/Telemedicine products that you are using?

7. Have you evaluated any of your programmes of work?

Questions 2 – 7 are N/A.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance