



Information Governance Team

Postal Address:
Coventry City Council
PO BOX 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone : 024 7697 5408

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Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ07414**

Thank you for your request for information relating to procurement information regarding temporary workers.

You have requested the following information:

1. If your organisation uses any temporary labour; how many are working currently across the organisation and what is the annual spend?

As of June 2020, there were 129 individuals employed through our Managed Service Provider contract.

The annual spend from July 2019 to June 2020 was approximately £6 million.

2. If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the temporary workers?

Contracted Managed Service Provider.

3. Through what government framework has the service been procured and when is it being retendered or up for renewal?

Coventry City Council uses the ESPO MSTAR2 Framework which is due to expire 24 June 2021, although has a year extension available that would take the contract to 24 June 2022.

4. Who is the incumbent Managed Service Provider and what Vendor Management System/Shift Scheduling tool is being used?

Reed Specialist Recruitment Ltd and Reed supply software through the contract.

5. If you use any shift scheduling software e.g. Allocate and when is the licence/contract up for renewal?

Coventry City Council does not have shift scheduling software.

6. Who is the relevant point of contact in the organisation responsible for this process for any retendering or renewal?

Procurement Services

Email: Procurement.services@coventry.gov.uk

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance