



Education & Skills

Postal address:
Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

Customer reference:

Our reference: REQ07425

07 September 2020

Dear

Freedom of Information Act 2000 (FOIA)

Thank you for your request for information relating to Advice services for deaf people.

You have requested the following information:

1. ***Under the terms of the Freedom of Information Act, could you please tell me if your Council provides, commissions or funds an information, advice and guidance service specifically for Deaf residents, in British Sign Language (BSL), and that:***
 - a. **If yes, can you supply contact details for who provides this service; and**
 - b. **If not, what arrangements are in place to ensure Deaf people are able to access advice on an equal basis to hearing residents.**

Please Follow the link below and check language service providers (CONTRACT – 00013250).

<http://www.coventry.gov.uk/contractsregister>

Contact details of the provider:

BID Services
The Deaf Cultural Centre
Ladywood Road
Birmingham
B16 8SZ
Minicom 0121 246 6101
Tel: 0121 450 7778

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its [FOI/EIR Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours sincerely

Senior Administrator