



## Information Governance

Coventry City Council  
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[www.coventry.gov.uk](http://www.coventry.gov.uk)

10 September 2020

Please contact Information Governance  
Direct line 024 7697 5408  
infogov@coventry.gov.uk

Dear Sir/Madam

### **Freedom of Information Act 2000 (FOIA) Request ID: REQ07471**

Thank you for your request for information relating to Planning enforcement actions in the last 10 years.

Your request and our responses are outlined below:

**I require as part of a planning application, details of all enforcement cases within Coventry Councils planning jurisdiction, for the following situations.**

**1. Vehicle Repair Garages - number of complaints pertaining to noise and the number of enforcement actions undertaken following investigation.**

**2. MoT Test Centres - number of complaints pertaining to noise and the number of enforcement actions undertaken following investigation.**

In response to questions 1 and 2, we may hold the information which you have asked for but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held.

This is because we do not record noise complaints in a way that makes it possible to answer this question, they are reported on as either commercial music or commercial non-music. Whilst all complaints are categorised, officers would need to manually check all records falling within 'commercial', 'motors' and 'breach of condition categories' to first identify those involving MOT testing stations and / or vehicle repair garages; and then

integrate our records further to identify if noise was an issue in these investigations. Over a period of 10 years this would amount to over 1000 records, and with each record taking approximately 10 mins to check on average. Your request has been refused under section 12(2) of the Act.

### **3. Number of Vehicle Repair Stations in CV postcode**

We can confirm that we do not hold this information as it has been requested and are advising you as per Section 1(1) of the Act. Whilst our general planning records would be able to produce a list of addresses where planning permission has been granted in the last 10 years for a change of use to vehicle repair garage; the list will not include historical properties or indicate whether those planning permissions granted have been fully implemented and consequently, we do not consider that we can effectively answer question 3.

### **4. Number of MOT Test Centres in CV postal codes.**

We can confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. This is because we do not hold complete records. To assist you further, we advise that you may wish to contact the Department of Transport who are responsible for the registering of MOT stations. You can contact them via the following link:

<https://forms.dft.gov.uk/foi-dft-and-dft-agencies/>

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its [FOI/EIR Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**