



Making Safeguarding Personal

What good person-centred adult
safeguarding practice looks like
in Coventry.

Safeguarding means protecting an adult's right to live in safety, free from abuse or neglect.

Making safeguarding personal means that professionals should try to ensure that safeguarding is led by you and focuses on the outcomes that you would like to achieve wherever possible. It means that professionals will speak to you about how best to respond to your safeguarding situation in away that involves you and gives you choice as well as trying to improve your quality of life, wellbeing and safety.

This booklet outlines what we as partners consider to be the basic best practice standards for 'Making Safeguarding personal'.



Understanding the person

- We will communicate with you in ways you will understand, without using jargon.
- We will get a sense of what matters to you and why.
- We will take steps to understand your culture, background and community.
- We will try to understand who you feel you can trust, and keep those people around you.



Hearing the person

- We will give you time and space to talk.
 - We will listen to you/ or your representative.
 - We will take what you say seriously.
 - We will take on board your wishes and preferences.
 - We will ask what is important to you.
 - We will ask if you want any help from us.
 - We will ask what type of help you might need.
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Respecting the person's choice

- We will support you to be as safe as you can be.
 - We will support you to make your own choices and decisions wherever possible.
 - We will give you as much information as possible to make your own choices.
 - We will respect your values and decisions.
 - We will always act in line with the Mental Capacity Act 2005 where choice and decision making is impaired.
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Being honest with the person

- We will discuss our concerns with you before any decisions are made.
- We will be open about any worries that we have for you.
- We will keep you informed about what is doing what and why.
- We will be honest if we are not able to carry out your wishes.
- We will ask your permission before we share any information about you with other professionals.
- When we do share your information we will explain to you who we are sharing it with and why.

For further information on adult safeguarding and full policy guidance visit

www.coventry.gov.uk/downloads/download/4349/safeguarding_adults_-_policy_and_procedures