



Information Governance

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Please contact Information Governance
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Date: 22 October 2020

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA) Request ID: REQ07445

Thank you for your request for information relating to phone call logs for the Chief Executive.

Please supply a log of calls made / received by the chief executive (either directly to/from his office or to/from his council mobile phone) on the following days:

a. July 23

b. July 24

In order to comply with GDPR – we would accept the final five digits of any personal numbers logged. Numbers already in the public domain should not be redacted.

For mobile calls made, I'm sure it's obvious, but if they are not on the device still, they will have been recorded on any bills the council receives from the phone company. So please ensure we have a comprehensive list – rather than just what record is present on the electronic device.

A log of calls made from the mobile phone with the numbers redacted as set out below is attached. Please note that the data includes out-going calls but does not show calls received as this is not available on the bill data.

We do not hold information relating to the call history from the office phone. The system used only retains data for one month and we are unable to retrieve the information for the dates requested for calls to and from the number.

After careful consideration some of the information cannot be disclosed. The council is relying upon Section 40(2) FOIA, which provides an exemption from disclosure. This exemption covers the personal data of third parties (anyone other than the requester) where complying with the request would breach any of the principles in the Data Protection Act.

This has been done as the Council considers that this information meets the definition for personal data set out in Section 3(2) and 3(3) of the Data Protection Act 2018 ("DPA") as:

(2) "personal data means any information relating to an identified or identifiable living individual (subject to subsection (14)(c))"

(3) "Identifiable living individual" means a living individual who can be identified, directly or indirectly, in particular by reference to –

(a) an identifier such as a name, an identification number, location data or an online identifier, or

(b) one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of the individual."

The Council thus considers that the requested information is caught by the exemption to disclosure contained in Section 40 (2) of the FOI Act and the related first condition of Section 40 (3).

It is a well-established principle, supported by the Information Commissioner's Office (ICO) that any disclosure of information under FOIA should be considered a disclosure to the 'world at large'; not just to the requester. This is because the public authority does not have any control over its use and future disclosures.

Therefore, we have to consider whether it is appropriate to disclose the information to each and every individual in the world. It is felt that the details being requested, combined with other information which others such as contacts or colleagues may already have in their possession (or have access to) would be likely to identify individuals.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance

<u>Call date</u>	<u>Call time</u>	<u>Call destination</u>	<u>Dialled number</u>	<u>Call class</u>	<u>Duration</u>
23-Jul-20	17:23:00	Other mobile network		Voice	00:09:05
23-Jul-20	17:03:00	On Net		Voice	00:19:53
23-Jul-20	11:21:00	Landline		Voice	00:01:00
23-Jul-20	09:53:00	Other mobile network		Voice	00:06:57
23-Jul-20	07:47:00	Other mobile network		Voice	00:13:58
23-Jul-20	07:37:00	Other mobile network		Voice	00:00:05
24-Jul-20	17:31:00	Other mobile network		Voice	00:04:03
24-Jul-20	17:30:00	Other mobile network		Voice	00:00:22
24-Jul-20	17:13:00	Other mobile network		Voice	00:00:24
24-Jul-20	10:28:00	Landline		Voice	00:00:01