



Information Governance  
Coventry City Council  
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[www.coventry.gov.uk](http://www.coventry.gov.uk)

2 October 2020

Please contact Information Governance  
Direct line 024 7697 5408  
infogov@coventry.gov.uk

Dear

**Freedom of Information Act 2000 (FOIA)  
Request ID: REQ07513**

Thank you for your request for information on Pay and Display Transactions and Income.

Your request and our responses are outlined below:

**For the period 01/04/2019 to 31/03/2020:**

**1. The total number of Off Street pay and display parking transactions/tickets sold (all payment methods).**

646,467.

**2. The total number of On Street pay and display parking transactions/tickets sold (all payment methods).**

We can confirm that we do not hold the information in the format you have requested above and therefore we are advising you as per Section 1(1) of the Act. The Council does not record the number of on-street cash transactions.

**3. Total Off Street pay and display income (cash, credit/debit card, pay by phone).**

£4,045,055.67.

**4. Total On Street pay and display income (cash, credit/debit card, pay by phone).**

£734,570.29.

**5. Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider.**

105,140.

**6. Total number of On Street pay and display parking transactions/tickers sold via a pay by phone provider.**

98,940.

**7. Total Off Street pay and display income processed via a pay by phone provider.**

£617,885.30.

**8.Total On Street pay and display income processed via a pay by phone provider.**

£176,907.50.

**9. In relation to the Council's current pay by phone parking provider, can you tell me:**

**a. What is the contract expiry date for your pay by phone parking provider, including any extension periods?**

It is a rolling 12-month contract.

**b. What is the current notice period required in order for the Council to exit this contract?**

3 months.

**c. What is the current contract value, annualised over the period 01/04/2020 – 31/03/2020?**

£22,000 per year based on the period 1/4/2019 – 31/3/2020.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the Council's web site and in particular its FOI/EIR Disclosure log, Council's Publication Scheme, Open Data and Facts about Coventry.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**