



**Information Governance**  
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[www.coventry.gov.uk](http://www.coventry.gov.uk)

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Please contact Information Governance  
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Dear Sir/ Madam

**Freedom of Information Act 2000 (FOIA)**  
**Request ID: REQ07559**

Thank you for your request for information relating to E-Scooter operators.

Your request and our responses are outlined below:

**1. Is the council going looking at running micro mobility trials and if so, what are the details?**

Coventry City Council as part of the WMCA will be trialing the E-Scooters in some areas of Coventry

**2. How many operators are being considered?**

Transport for West Midlands (TfWM) were leading the procurement of the E-Scooter trials and there were 16 tender returns to be considered.

**3. How many scooters are being trialled?**

The Trial in Coventry has been paused to address some safety concerns and will restart once these have been addressed. it will be on a phased approach with around 100 scooters to restart.

**4. What are the requirements for the scooters?**

The following list is the requirements for the scooters:

- Is fitted with no motor other than an electric motor

- Is designed to carry one person in a standing position with no provision for seating
- Has a maximum speed of 12.5 mph
- Has 2 wheels, one front and one rear, aligned along the direction of travel
- Has a mass, excluding the rider, not exceeding 35 kilograms
- has means of directional control via the use of handlebars
- has means of controlling the speed via hand controls and its power control defaults to the 'off' position
- The operator will be backed by a comprehensive insurance scheme covering all users.
- All users will require a driving licence, and need to be aged 16 years or over.
- Training will be provided, and users will be encouraged to wear a helmet.
- To help prevent the spread of COVID-19, antimicrobial material will be used on handlebars
- GPS / geofencing technology will be used to ensure parking takes place only in safe, designated places.

## **5. Are there any parking or docking requirements?**

The following list is the parking or docking requirements:

- Virtual docking -scan QR code in parking location to end ride
- Racking / Charging stations - Physical infrastructure
- Incentivised parking zones (IPZ) - Users are guided to park in dedicated geo-fenced zones with discounts.
- Mandatory parking (MPZ) - Geo-fenced zones where users are unable to end rides (e.g. pedestrian areas, pavements)

## **6. What are the maintenance requirements?**

The following list is the maintenance requirements:

- Self-cleaning handlebars  
We are rolling out across Shieldex® Copper-Tape tape on handlebars. Exposure to copper inactivates 99.98% of Coronaviruses in minutes irreversibly, ensuring a hygienic surface for the next user.
- Ensured service hygiene protocols reduce risk of contagion.
- Scooters are disinfected at least every 24 hours.
- Our operational teams wear safetygear (masks and gloves).
- In-app COVID-19 information.

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Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**