

Information Governance Team

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Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ07105**

Thank you for your request for information relating to Adult Social Care community care.

You have requested the following information:

- 1. The population size of your Local Authority Area.**
- 2. The population size of the over 18's in your Local Authority Area.**
- 3. The population size of the over 65's in your Local Authority Area.**

In response to Question 1 -3, we can confirm that we hold this information and it is accessible to you via the Council website, please use the following link:

https://www.coventry.gov.uk/info/195/facts_about_coventry/2435/.

We therefore do not have to provide the information as per Section 21 of the FOIA.

4. The number of customers in your Local Authority area who are in receipt of a community care and support service from your Adult Social Care service including those in receipt of traditional telecare services only.

3876.

5. The number of customers aged between 18 and 64 years who are in receipt

of a community care and support service from your Adult Social Care service excluding those in receipt of traditional telecare services only.

816.

6. The number of customers aged 65 years and over who are in receipt of a community care and support service from your Adult Social Care service excluding those in receipt of traditional telecare services only.

990.

7. If you are operating a service provision of digital Assistive Technology (i.e. smart digital devices such as Amazon Alexa, Internet of Things Devices etc) what has been the total number of clients referred in to this service in the age range 18 to 64 and the over 65's since it's the programme's inception to date. Please provide the operational dates of this service.

Digital devices such as Amazon Alexa are not a stock item from our telecare service. Our telecare products are the traditional lifelines and sensors.

8. If you are operating a service provision of digital Assistive Technology is this service provided internally (i.e. by the Council) or is it outsourced to a specialist private company?

N/A.

9. What has been the total number of customers in the age range of 18 to 64 years and 65 years and over who received smart digital devices following an assessment of need. If this information is not available by age range can you state how many individuals in total have received the provision of smart devices since the inception of the service to date.

N/A.

10. What has been the total number of customers signposted away from Adult Social Care to purchase their own smart digital devices during the operational dates of the service.

We can confirm that we do not record this information and are advising you as per Section 1(1) of the Act.

11. Please provide the number of clients who received a reduced care package than they otherwise would have following a social care assessment and the provision of smart digital devices.

We can confirm that this information is not collected or stored in our systems at present and we are therefore advising you as per Section 1(1) of the Act.

12. The average annual saving per client .

N/A.

13. The average cost of providing smart digital devices per household.

N/A.

14. During the period identified in bullet point 7 please provide the actual amount of reduction in the deficit of the social care budget made during this period through the reduction of: home care visits to existing clients, the delay in admissions to 24 hour care and the avoidance of Short Break Care provision due to the provision of smart digital devices.

N/A.

15. Could you please supply this information in a format that clearly illustrates a comparison month by month of the number of clients referred in for this service, the numbers accepted for assessment, the numbers receiving smart devices, the cost per client of the equipment, the cost of the traditional social care support they would have received without the provision of the smart devices and the cost of the community care support they received following the provision of the smart devices. i.e. the cost of community care for the client without providing the smart devices and the cost of the community care package for the same client with the provision of smart devices.

N/A.

16. The total cost of the smart digital equipment purchased during the period you identified in bullet point 7.

N/A.

17. How many people in your area are in receipt of a Telecare service.

2070.

18. What is the average cost per deployment of the Telecare equipment across your Local Authority.

We are unable to provide an average cost as this can vary depending on what factors are being considered in cost per deployment.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance