

Coventry City Council - Communications Centre
CCTV Evaluation Report
1st April 2023 to 31st March 2024
British Standard 7958 and the Biometrics and Surveillance Camera Commissioner's
'Surveillance Camera Code of Practice'



**CCTV SCHEME
BRITISH STANDARD 7958
EVALUATION REPORT**

**1st April 2023
to
31st March 2024**

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1.0 METHODOLOGY

In order to comply with the requirements of British Standard 7958, Closed Circuit Television (CCTV) Management and Operation – Code of Practice and the recommendations contained in the Biometrics and Surveillance Camera Commissioner's 'Surveillance Camera Code of Practice' 2021 and the Information Commissioners CCTV Code of Practice published in 2014. Coventry City Council commissioned Plass Solutions Ltd to undertake an independent evaluation of the Closed Circuit Television systems that are monitored in the dedicated Control Room.

Whilst the Information Commissioners CCTV Code of Practice and the Biometrics and Surveillance Camera Code of Practice mention that a review should be undertaken that assesses the effectiveness of the system, British Standards are specific in the criteria required to be covered by such an evaluation. However, the afore-mentioned Codes of Practice agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- a) a description of the scheme and the geographical area(s) of operation the schemes policy statement
- b) the purpose and scope of the scheme
- c) any changes to the operation or management of the CCTV scheme
- d) any changes that have been made to the policy
- e) any proposals to expand or reduce the operation of the scheme
- f) the aims and objectives for the next 12 months.

The British Standard and Biometrics and Surveillance Camera Commissioner's 'Surveillance Camera Code of Practice' also requires the following information to be included within the evaluation:

- a) the number of incidents recorded by the scheme
- b) the number of incidents reported to the police and where appropriate other bodies
- c) an assessment of the CCTV scheme's impact on crime levels and types of crime in the area covered by the scheme.

As Coventry Communications Centre's Control Room is working towards the above-mentioned British Standard and Code of Practice, the following evaluation will focus on the content of that Standards as outlined above.

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2.0 INTRODUCTION

2.1 Description of the scheme

The Coventry Communications Centre CCTV system consists of 266 public space cameras (including the UMTC cameras) that have been installed at strategically positioned locations in the City Centre.

The system is monitored by trained and dedicated staff.

2.2 System Operation

The system is monitored by dedicated staff that have achieved or are in the process of achieving the accredited training now required by the Private Security Industry Act 2001. The system is operated and managed in accordance with current legislation and detailed CCTV Code of Practice and Operational Procedural Manual.

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3.0 POLICY STATEMENT AND SCHEME DESCRIPTION

3.1 CCTV

The scheme initially comprises of cameras located in specific external and internal locations with control, monitoring and recording facilities at a dedicated location. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established. The purposes of the CCTV scheme are outlined later in this report.

3.2 Ownership

The scheme is owned by Coventry City Council who is responsible for the management, administration and security of the system. The owners manage the system and ensure the protection of individuals and the public by complying with the Code of Practice.

Should the public wish to make contact with the owners of the scheme they may write to:

The CCTV & Community Safety Manager
Coventry City Council
Coventry Communication Centre
Whitley Depot
London Road
Coventry
CV3 4AR

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

3.3 Quality Policy Statement

The Management of the Coventry Communications Centre is dedicated to providing all Clients with services that meet or exceed their expectations and which meet the requirements of BS.EN.ISO 9001:2015, BS7958:2015 and the Biometrics and Surveillance Camera Commissioner's 'Surveillance Camera Code of Practice' 2021 that are relevant to our service, including maintaining the standards of the building itself.

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Our commitment to each of our clients is to provide a high quality level of service and commit to continual improvement. We are confident that in doing so we enhance the security of their premises, thereby providing them and their employees with the safest practicable working environment.

Implementation of the Quality Policy is the responsibility of every member of staff starting with the Chief Executive who provides inspirational leadership to all areas of the Council.

The Quality Policy has the full support of senior management together with Quality Procedures to ensure that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff adhere to the procedures in order to achieve a consistent approach to quality within the Communications Centre. This is supported by business objectives which are discussed during the management reviews of the Quality management System.

The Management accepts responsibility for communicating to all employees the Coventry Communications Centre's commitment to quality and ensuring the Quality Policy is understood, implemented and maintained at all levels. All members of staff are encouraged and motivated to carry out their business with integrity and in an ethical manner, demonstrating respect for others within a diverse cultural environment that does not tolerate prejudice or discrimination.

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4.0 THE PURPOSE AND SCOPE OF THE SCHEME

4.1 Purposes of the scheme

The following are the objectives for which the Coventry City Council - Communications Centre CCTV system was established:

The following objectives have been established for the Coventry City Council - Communications Centre CCTV and associated systems:

- (a) reducing the fear of crime/offences
- (b) deterring and preventing crime/offences
- (c) improve the safety and security of residents, visitors and the business community who use the facilities within the areas covered
- (d) assisting in the maintenance of public order and reducing offences involving vandalism and nuisance
- (e) providing high quality evidence which may assist in the detection of crime and the apprehension and prosecution of offenders
- (f) protecting property
- (g) providing assistance with civil claims
- (h) providing assistance with issues relating to public safety and health
- (i) providing assistance and reassurance to the public in emergency situations

4.2 Scope of the scheme

The cameras have been sited to capture images that are relevant to the purpose for which the scheme has been established.

The scheme will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose for which the scheme has been established and that the CCTV equipment is only used to achieve the identified purposes. The scheme will be operated with due regard for the privacy of the individual.

Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account.

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The public interest in the operation of the scheme will be recognised by ensuring the security and integrity of operational procedures. The system will only be operated by trained and authorised personnel.

An evaluation of the scheme will be made annually and this will be available to the public at specified locations.

Coventry City Council and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to the Council's Communication Centre's CCTV Control Room accept this fundamental principle as being paramount.

The scheme aims to provide surveillance of the public areas in order to fulfill the purposes of the scheme. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the scheme, the purposes of the scheme and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The scheme is registered with the Information Commissioner. The registration number is Z6007528. The scheme will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation including the Surveillance Camera Code of Practice. Reviews of Data Protection and Legal requirements are taken annually.

4.3 Personnel

All personnel involved with the monitoring of CCTV have or are in the process of being security screened in accordance with British Standard 7858.

4.4 Training

All employees engaged in the monitoring and operation of CCTV have received or are in the process of receiving training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators will be licensed by the Security Industry Authority.

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4.5 Operation of the scheme

The system is operated in accordance with a Code of Practice, a Procedural Manual and the requirements of the Data Protection Act 2018, Human Rights Act 1998 and relevant legislation. The scheme is registered with the Information Commissioner; details of which can be obtained from the Information Commissioners website.

4.6 Audit

As mentioned in the introduction to this report, the scheme is required to be independently monitored. This includes a review of the scheme's operation and working practices. Audits have been undertaken on 24th and 25th April 2023 and 6th June 2023 prior to this evaluation report, which considered the following:

a) The level of attainment of objectives and procedures:

The level of attainment of objectives is covered in the main evaluation. The statistics relate to the 2023/24 period. Procedures are governed by the Code of Practice and Procedural Manual; these were reviewed and comply with relevant processes and legislation in particular the Data Protection Act 2018 and Human Rights Act 1998.

b) Random audits of the data log and the release of information:

All administrative documentation, which incorporate the release of information and incident reports in connection with this scheme were examined and all appear to be completed in accordance with the Procedural Manual.

c) The review policy:

The review policy is outlined within the Code of Practice. Procedures are reviewed on an ongoing basis in order to comply with procedures and legislation.

d) Standard of costs for the release or viewing of material:

The Information Commissioner states that requests are free of charge to the Data Subject. However, Coventry City Council may charge reasonable fees when responding to manifestly unfounded or excessive requests. There have been no Subject Access Requests during 2023/2024.

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e) Legislation:

At the time of the above audit all legislative requirements appear compliant.

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5.0 CHANGES IN OPERATION, MANAGEMENT OR POLICY

As reflected in the Code of Practice, any major changes to the Code of Practice take place only after consultation with the relevant management group and upon agreement of the organisations with a participatory role in the operation of the system.

5.1 Major changes to the code are defined as changes which affect its fundamental principles and shall be deemed to include:

- additions and omissions of cameras to the matters which have privacy
- implications
- additions to permitted uses criteria e.g. purposes of the scheme
- changes in the right of access to personal data, except statutory requirements
- significant legal implications.

5.2 Minor changes to this Code of Practice are defined as operational and procedural matters which do not affect the fundamental principles and purposes; these include:

- additions and omissions of contractors
- additional clarifications, explanations and corrections to the existing code
- additions to the code of practice in order to conform to the requirements of
- any statutory Acts and changes in criminal legislation

A minor change may be agreed between the manager and the owner of the system.

The Code of Practice is subject to annual review. A copy of the Code of Practice can be obtained on the Council's website or by writing to:

The CCTV & Community Safety Manager
Coventry City Council
Coventry Communication Centre
Whitley Depot
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6.0 PROPOSALS FOR THE SCHEMES INCLUDING AIMS AND OBJECTIVES

The Coventry City Council – Communications Centre CCTV Control Room utilises the latest technology in CCTV. This is seen as being beneficial to all those who visit, reside and work in the area and in particular to those with special needs.

The aims and objectives remain the same and these are the prevention and detection of crime, to reduce the fear of crime and make the area safe environment.

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7.0 STATISTICAL ANALYSIS AND EVALUATION

In order to achieve meaningful evaluation, the CCTV scheme must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

7.1 Contextual Indicators

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

7.2 Key Indicators

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the total crime for the police area. Also included in this category will be the number of incidents reported by the Coventry Communications Centre's CCTV Control Room to police and other agencies.

7.3 Support Indicators

Support Indicators are used to refute or verify the key indicators. The measurements will include the number of media seized by police which contain evidential value.

7.4 EVALUATION

7.4.1 Contextual Indicators

The responsibility for the publication of crime statistics transferred from the Home Office to Office of National Statistics (ONS) in April 2012, with the year starting on 1st July and finishing on 30th June. The following information has been taken from the ONS website.

The latest figures from the Crime Survey for England and Wales (CSEW) showed that there were an estimated 8.5 million offences in the year ending September 2023. While the latest figures do not show a statistically significant change in total crime compared with the year ending September 2022, they do follow a long-term downward trend and more recent falls since the beginning of the coronavirus (COVID-19) pandemic, with total crime 17% lower than the year ending March 2020. Compared with the year ending September 2022, there was some variation for individual crime types:

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- Fraud decreased by 13%, with notable reductions in advance fee fraud (33%) and other fraud (40%).
- Computer misuse increased by 30%, mainly because of a 36% rise in unauthorised access to personal information.
- Criminal damage decreased by 21%, including a 30% fall in criminal damage to a vehicle.

The CSEW remains the best estimate of long-term trends in crimes against the household population for the crimes included in the survey. However, estimates for the year ending September 2022 and September 2023 should be interpreted with caution. The CSEW estimates presented for the year ending September 2022 are based on lower than usual interview numbers following the gradual return to face-to-face interviewing from October 2021 (20,980 respondents). Both years are subject to lower response rates, which may affect the quality of the estimates. The CSEW estimates have been temporarily suspended of their National Statistics status while they assess data quality since the pandemic. For more information, see the Office for Statistics Regulation's Temporary suspension of National Statistics status for estimates from the Crime Survey for England and Wales note.

Although police recorded crime does not tend to be a good indicator of general trends in crime, it can give more insight into lower-volume, but higher-harm offences reported to the police, including those that the survey does not cover or capture well. Data for the year ending September 2023 showed:

- The number of homicides decreased by 9% to 591 offences compared with the year ending September 2022 (651 offences).
- Police recorded robbery offences increased by 12% to 79,091 offences compared with the year ending September 2022 (70,792 offences), but they remained 12% lower than the year ending March 2020 (90,187 offences).
- Offences involving knives or sharp instruments (excluding Greater Manchester Police and Devon and Cornwall Police) increased by 5% (to 48,716 offences) compared with the year ending September 2022 (46,367 offences), but remain 5% lower compared with the year ending March 2020 (51,228 offences).
- Offences involving firearms (excluding Devon and Cornwall Police) increased by 3% (to 6,233 offences) compared with the year ending September 2022 (6,024 offences).

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- Theft offences increased by 9% to 1.8 million offences compared with the previous year, this was largely a result of a 32% increase in shoplifting offences.
- There was a slight increase (2%) in vehicle offences compared with the previous year, which included an 8% increase in theft or unauthorised taking of a motor vehicle compared with year ending September 2022 and a 17% increase compared with the pre-coronavirus (COVID-19) pandemic year ending March 2020.

According to Crime Survey for England and Wales (CSEW) estimates for the year ending September 2023, people aged 16 years and over experienced 8.5 million offences, no significant change compared with the year ending September 2022 (9.1 million offences). However, this follows a long-term downward trend and more recent falls since the beginning of the coronavirus (COVID-19) pandemic, with total crime 17% lower than the year ending March 2020 (10.2 million offences).

The latest CSEW figures are based on interviews conducted between October 2022 and September 2023, measuring experiences of crime in the 12 months before the interview. This means these crimes could have occurred any time between October 2021 and August 2023. Similarly, the year ending September 2022 will include crimes committed during the coronavirus (COVID-19) pandemic and as early as October 2020. Crime Survey estimates are not currently designated as National Statistics. Please use these data with caution because of the potential impact of lower response rates on data quality. Since the mid-1990s, there have been long-term falls in overall CSEW crime estimates. However, long-term trends vary by crime type.

For crimes that come to the attention of the police, police recorded crime has wider coverage than the CSEW as it includes offences against all people (including those aged under 16 years old and the non-household population), and businesses, as well as victimless crimes, such as drug taking.

Improvements to recording processes and practices by the police, expansions of the recorded crime collection to include new offences, variations in police activity, more victims reporting crime, and genuine increases in some types of crime, have each made substantial contributions to rises in recorded crime over recent years. This effect has been more pronounced for some crime types. For some types of offence these figures do not provide reliable trends in crime.

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Police recorded crime in England and Wales in the year ending September 2023 was relatively stable with a 1% increase on the previous year. Overall, 6.7 million crimes were recorded in the year ending September 2023 compared with 6.6 million in the year ending September 2022. Notable increases were observed in shoplifting and fraud offences against businesses and other organisations (which are not included in the CSEW). Information on the investigative outcomes of crimes recorded by the police can be found in the Home Office's Crime outcomes in England and Wales publication.

7.4.2 Key Indicators

West Midlands Police crime and offence statistics:

As previously mentioned, contextual performance indicators are closely related to the background and environment of the particular initiative, it is therefore advantageous to examine the context in which the cameras operate. This will include the total crime for the police area. There is an argument that the number of recorded offences would be reflected in the levels of incidents created by the CCTV operators.

During 2019 the recorded crime has decreased by -0.2%. There was an increase in Weapons (+28%), Drugs (+25%), Violence (+22%), Public Order (+19%), Other Crime (+17%) and Robbery (+8%). Decreases were recorded in Bike Theft (-18%), Anti-Social Behaviour (-17%), Burglary (-15%), Other Theft (-15%), Shoplifting (-11%), Vehicle (-11%), Theft from a Person (-4%) and Criminal Damage/Arson (-2%).

During 2020 the recorded crime has increased by 7.5%. There was an increase in Public Order (+41%), Anti-Social Behaviour (+40%), Violence (+25%), Other Crime (+25%), Weapons (+8%) and Drugs (+3%). Decreases were recorded in Theft from a Person (-33%), Shoplifting (-30%), Burglary (-22%), Robbery (-22%), Other Theft (-21%), Vehicle (-19%), Criminal Damage/Arson (-14%) and Bike Theft (-9%).

During 2021 the recorded crime had increased by 22%. There was an increase in Public Order (+66%), Weapons (+61%), Violence (+49%), Criminal Damage/Arson (+48%), Other Crime (+41%), Drugs (+24%), Other Theft (+7%), Bike Theft (+4%) and Robbery (+1%). Decreases were recorded in Burglary (-19%), Anti-Social Behaviour (-16%), Vehicle (-5%), Theft from a Person (-3%) and Shoplifting (-3%).

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During 2022 the recorded crime had increased by 8%. There was an increase in Other Crime (+1043%), Shoplifting (+42%), Drugs (+29%). Public Order (+29%), Violence and Sexual (+19%), Criminal Damage/Arson (+13%), Vehicle (+2%) and Bike Theft (0%). Decreases were recorded in Other Theft (-14%), Weapons (-21%), Burglary (-36%), Robbery (-40%), Anti-Social Behaviour (-66%) and Theft from a Person (-67%).

During 2023 the recorded crime has decreased by 5%. There was an increase in Shoplifting (+45%), Anti-Social Behaviour (+17%), Robbery (+7%). Decreases were recorded in Drugs (-3%), Other Crime (-3%), Weapons (-4%), Burglary (-5%), Other Theft (-5%), Vehicle (-7%), Criminal Damage/Arson (-7%), Violence and Sexual (-9%), Bike Theft (-12%), Theft from a Person (-14%), and Public Order (-24%).

7.4.3 Coventry crime statistics

The following table, taken from National website for Policing in England, Wales and Northern Ireland, depicts the number of notifiable offences recorded by West Midlands Police for area of Coventry.

Offence	2020/2021	2021/2022	2022/2023	2023/2024
Anti-social Behaviour	7,102	3,898	2738	3422
Bicycle Theft	346	527	665	463
Burglary	1,743	1,692	2521	2455
Criminal Damage / Arson	2,927	3,630	3501	3259
Drugs	810	1,199	1264	1094
Other Crime	632	738	775	689
Other Theft	1,804	2,736	3327	3079
Possession of Weapons	392	409	810	692
Public Order	2,883	3,826	3650	2527
Robbery	648	814	929	867
Shoplifting	1,203	1,714	1983	2813
Theft from a Person	187	463	540	479
Vehicle Crime	3,008	3,725	5503	4903
Violence and Sexual Offences	14,755	19,156	18084	15809
Total	38,440	44,527	43571	40077

During 2019/2020, there were 32,647 incidents recorded by the Police in the Coventry area. During 2020/2021 this increased to 38,440 and then in 2021/2022 it increased further to 44,527. During 2022/2023 this decreased to 43,571. In 2023/2024 this decreased to 40,077.

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7.4.4 Incident Reports by CCTV Operators:

The table below shows the number of recorded incidents by CCTV operators. The most prominent recorded incidents were Theft, followed by ASB.

Type	2019/2020	2020/2021	2021/2022	2022/2023	2023/2024
Abandoned Vehicle	2	0	0	0	0
Abduction	1	0	0	0	0
Abusive Behaviour	0	26	48	9	9
Accident	0	0	0	1	0
Affray	17	1	5	68	74
Aggressive begging	0	0	0	6	0
Aggressive Behaviour	390	95	249	122	129
Alarm Activation	55	15	10	26	24
Alcohol	13	11	40	0	1
Alleged Assault	0	0	0	1	0
Alleged dangerous animal	0	0	0	1	0
Alleged rape	0	0	0	0	1
Alleged Stabbing	0	0	0	1	0
Alleged Theft	2	0	0	0	0
Altercation	0	0	0	1	0
Altercation/domestic	0	0	0	58	65
Animal Cruelty	6	0	1	1	3
Ambulance	49	14	34	13	10
Anti Social Behaviour	291	76	175	261	385
Anti Social Drinking	25	5	6	52	46
Armed Robbery	0	0	0	0	1
Arrest	0	0	0	4	7
Arson	3	0	0	0	0
ASBO/Bail/CRASBO	0	0	0	5	2
Assault	151	46	103	153	217
Assault/Robbery	0	0	0	1	0
Assistance Call	131	32	72	0	14
Attempted Abduction	2	0	2	0	0
Attempted Burglary	3	2	0	0	1

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Attempted Fraud	1	0	0	0	0
Attempted Murder	1	0	0	0	2
Attempted Rape	0	0	0	0	0
Attempted Robbery	3	0	3	0	1
Attempted Suicide	2	3	5	0	1
Attempted Theft	254	187	294	92	98
Ban Breach	2	2	0	1	3
Banned Person	0	0	0	0	1
Begging	72	67	0	46	27
Bike theft	0	0	0	1	0
Bollards	2	0	0	0	0
Bomb Threat	2	0	0	0	0
Breach of Bail	0	0	0	0	1
Break in	0	0	0	2	2
Broken down vehicle	0	0	0	0	1
Busking	6	0	2	0	6
Burglary	30	25	17	0	13
Car Crime	0	0	1	0	0
Car Parks	1	2	3	1	0
Cash in Transit	1	0	0	0	0
Charity Collection	1	0	0	0	0
Cleanliness	0	0	0	0	1
Concealment	0	0	0	0	1
Concern Welfare	0	4	6	84	184
Counterfeit Goods	3	0	0	0	0
Crasbo Breach	1	0	0	0	0
Criminal Damage	56	22	22	45	49
Damage to Barrier	0	0	0	0	1
Dangerous Animal	0	0	0	0	0
Dangerous Driving	14	7	8	6	11
Dangerous Behaviour	5	6	1	5	0
Dangerous Building	4	1	0	0	2
Dangerous riding	0	0	0	1	0
Dead bird	0	0	0	1	0
Detag	5	1	0	2	0

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Demonstration	0	0	0	0	1
Detained	0	0	0	1	0
Disorder	319	50	176	85	100
Domestic Argument	51	8	22	2	1
Domestic Violence	0	0	0	1	0
Drink Driver	16	3	8	8	13
Drug Dealing	26	0	0	0	0
Drugs	112	19	45	115	89
Drunk	212	51	94	121	101
Ejection	0	0	0	2	1
Emergency Panic Button	16	2	13	14	17
Evading Police	0	0	0	1	0
Eviction	0	0	0	1	0
Environmental Health	1	0	0	0	1
False ID	5	0	0	2	0
Fighting	17	4	26	0	10
Fire	16	5	6	8	12
Fire Alarm	0	2	2	0	0
Fire Arms	9	16	4	63	80
Fireworks	0	1	0	2	2
First Aid	43	4	2	10	14
Flyposters	0	0	0	0	0
Fly Tipping	0	0	0	0	20
Follow	0	0	0	1	0
Found Property	6	0	0	0	0
Fraud/Fake/Deception	19	10	8	13	21
Going Equipped	0	0	0	1	0
Graffiti	9	5	4	2	2
Hammer	0	0	0	1	0
Harassment	9	6	11	8	8
Health and Safety	13	6	10	7	1
High Risk	1	3	10	0	0
Highways	5	1	1	0	1
Homeless	0	0	0	2	0
Illegal party	0	1	0	0	0

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Illegal parking	0	0	2	0	0
Illegal street trading	0	0	2	0	0
Inappropriate Behaviour	0	1	1	0	0
Indecent Exposure	5	1	3	4	2
Incident out of town	0	2	0	4	8
Incident city centre	0	0	1	0	0
Injury	0	1	1	0	0
Insecure Building	0	1	1	2	5
Intelligence	57	11	10	18	6
Intruder	0	1	2	1	0
Investigation	0	0	0	0	2
Erratic Behaviour	0	0	0	1	0
Joy Rider	1	0	0	0	0
Kidnap	4	3	3	0	3
Knife	0	0	0	1	1
Known Offender	639	310	278	291	245
Landscapes	27	0	2	0	2
Littering	2	0	0	0	0
Live incident	0	0	0	1	0
Lost Child	2	0	0	5	1
Lost Property	4	1	1	0	0
Lost Found	6	1	1	6	10
Lost Sibling	0	0	0	0	1
Medical	0	0	0	5	6
Mental Health	7	5	7	6	4
Missing Person	104	74	118	109	182
Missing Person Found	0	10	6	5	0
Monitoring	245	94	125	129	104
Motor Bike	0	0	0	0	1
Mugging	0	0	0	1	0
Murder	3	12	0	2	1
Needles Found	2	0	1	1	0
Noise	0	1	0	1	0
Nuisance Calls / Behaviour	0	0	0	0	1
Observation	197	49	89	294	687

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Obstruction	0	0	0	2	0
Open Door / Window	2	0	0	0	0
Other	143	11	19	3	4
Parking Services	17	8	15	0	1
Pick Pocket	0	0	0	0	2
Poaching	1	0	1	0	0
Police Assistance	1	4	10	10	0
Police Operation	7	0	0	0	0
Preaching	1	0	0	0	0
Possible theft	0	0	0	0	2
Protest	8	14	18	4	7
Prostitution	0	0	0	0	0
Public Order	0	1	0	24	10
Public Safety	0	0	0	1	1
Racial/Religious Abuse	7	3	6	8	10
Radio Misuse	0	0	0	1	0
Rape	1	1	0	0	1
Refuse	0	0	0	4	3
Refused Entry / To Leave	4	1	1	0	1
Road Traffic Collision	46	31	28	35	98
Robbery	75	28	33	58	140
Rogue Trader	0	0	0	0	1
Rough Sleeper	29	6	14	2	2
Search	0	0	0	2	0
Self Harm	2	0	0	1	0
Serious Incident	12	0	0	5	9
Sexual Activity / Assault	15	4	19	42	41
Shooting	0	0	3	0	0
Shoplifting	94	73	0	94	307
Smoke	0	0	0	1	0
Stabbing	12	10	11	1	2
Stalking	0	0	0	0	1
Stolen Property	0	0	0	1	1
Stolen Vehicle	1	0	0	0	0
Stop and Search	0	0	0	0	1

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Store Ban	0	0	0	0	1
Strange Behaviour	0	0	0	1	0
Stray Dog	0	0	0	0	1
Street Services	0	0	1	4	0
Street Trading	9	4	1	0	0
Street Pride	45	13	27	3	2
Suicide	21	23	54	23	0
Suicidal	0	0	0	0	25
Suspect	0	0	0	49	38
Suspect Dealing	0	0	0	1	0
Suspect Package	8	5	5	12	8
Suspected drunk driver	0	0	0	1	0
Suspected Rave	0	1	0	0	0
Suspected Robbery	1	0	0	0	0
Suspected Spiking	0	0	0	0	1
Suspected Theft	7	0	3	4	1
Suspicious Behaviour	503	152	161	164	219
Suspicious Vehicle	8	0	0	1	0
Tagging	0	0	0	2	0
Taxi Licensing	0	0	0	0	1
Theft	664	173	315	468	524
Theft and Assault	0	0	0	0	1
Threat to Life	9	1	4	26	11
Threatening Behaviour	22	1	10	4	2
Trading Standards	1	0	0	0	0
Traffic Lights / Jam	0	0	2	3	1
Trespassing	0	5	17	9	5
Under Age Drinking	1	0	5	0	1
Unlawful Entry	0	0	0	0	0
Unsecured Building	0	0	0	0	1
Unsecured Vehicle	0	2	0	0	0
Urinating	0	0	0	0	1
Vehicle/Parking	7	2	3	13	19
Verbal Abuse	0	0	0	0	1
Vulnerable Person	76	1	28	6	3

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Wanted Person/on Warrant	35	11	8	11	9
Water Leak	0	0	1	0	0
Weapons	78	28	58	9	5
Welfare Check	4	0	6	0	3
Wildlife	0	0	0	0	1
TOTAL	5794	2042	3090	3542	4691

During 2018/2019, there were 4,575 incidents recorded by the CCTV operators and this increased in 2019/2020 to 5,794. In 2020/2021, there were 2,042 incidents recorded by the CCTV operators, this equated to a decrease of 64.8% compared to the previous period. During 2021/2022, there were 3,090 incidents recorded by the CCTV operators, this equated to an increase of 51.3% compared to the previous period. During 2022/2023, there were 3,542 incidents recorded by the CCTV operators, this equated to an increase of 14.6% compared to the previous period. In 2023/2024, there were 4,691 incidents recorded by the CCTV operators, this equates to an increase of 32.4% compared to the previous period.

7.4.5 Camera Use by CCTV Operators:

The table below shows the camera use for recording incidents. During 2023/2024 the CCTV operators used the cameras on 13,653 occasions; an increase of 58.3% over the previous period of 2022/2023 of 8,623.

Camera No:	Location	Incidents per camera 2019/2020	Incidents per camera 2020/2021	Incidents per camera 2021/2022	Incidents per camera 2022/2023	Incidents per camera 2023/2024
2	Shelton Square	277	102	144	247	89
3	New Union Street Subway into City	0	0	0	16	2
4	Market Way	0	0	0	0	155
6	Study Inn	2	0	107	343	344
7	Upper Precinct	405	89	120	189	282
8	Upper Precinct	428	74	156	238	229
9	Broadgate House	162	11	36	78	58
10	Broadgate House	539	37	210	269	473
11	Broadgate House	591	227	211	341	520
12	Broadgate House	147	8	24	173	46
14	Bull Yard	595	89	229	347	452

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15	Precinct Cross	199	340	664	531	985
16	Warwick Row	33	9	17	78	86
17	Hertford Street	276	62	98	217	230
18	Much Park Street Out of City	0	0	0	95	2
19	Hertford Street	373	69	110	238	301
21	Burgess/Corporation St/Hales St	351	2	30	197	447
22	Sainsburys	403	147	281	378	572
23	Fairfax Street	0	0	0	299	472
33	High Street	231	34	98	143	243
37	Gosford Street Flyover	0	0	0	32	100
39	Barracks Entry/Exit	27	7	64	48	62
40	Queen Victoria Road	328	38	44	113	150
41	City Arcade	149	3	144	53	89
43	Spon Street Subway	270	70	40	28	8
44	Co-op	0	0	0	4	1
45	Smithford Way	222	0	83	3	109
46	Smithford Way	309	55	0	158	311
47	Corporation Street	0	0	0	207	401
48	Hill Street	0	0	0	28	49
55	Chantry Place	149	44	87	145	228
68	Bayley Lane	0	0	0	62	98
69	Priory Place	58	1	256	29	56
70	Tower Street	0	0	82	7	1
71	Silver Street Car Park	0	0	0	63	66
77	Jordan Well	202	43	37	43	91
79	Spon Street	0	0	0	143	68
80	Spon Street Subway	0	0	0	1	0
81	Top Shop Broadgate	640	224	65	378	425
84	Trinity Street Bollards	0	0	0	20	63
85	West Orchards	243	55	34	99	146
86	Flying Standard	0	0	59	419	726
88	New Union Street Police Subway	0	0	0	1	0
89	Cook Street Gate	0	0	0	31	43
90	Hillfields Watch Building	0	0	0	6	1
92	Gosford Street Phoenix	0	0	0	64	157

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93	Short Street	0	0	0	7	35
94	New Union Street Junction 5	0	0	0	25	56
96	Grosvenor Road Subway	0	0	0	11	0
97	White Friars Junction 4	0	0	0	0	0
98	Far Gosford Street	0	0	0	29	119
99	Cox Street	0	0	0	110	203
100	Burges Middle/Cross Cheaping	404	82	38	127	386
101	Lady Herberts Gardens	0	0	0	27	41
102	Lady Herberts Gardens	26	8	0	40	98
103	Priory Place	25	1	10	21	25
104	Priory Place	16	2	0	18	25
105	Priory Gardens	33	6	3	52	74
106	White Street	71	9	21	66	122
108	Ring Road Junction 7	0	0	0	0	22
111	Ikea Roof	291	27	0	44	133
112	Spon Street	213	17	17	70	150
114	Memorial Park	0	0	0	1	0
116	City Arcade Birdcage End	485	67	45	186	444
117	Ham Bar Alley	0	0	0	69	112
119	New Union Street	54	7	21	46	93
121	Much Park Street Junction 15	0	0	0	0	0
123	Stoney Stanton Road	0	0	0	19	54
124	Primrose Hill Street/Cox Street	104	13	18	59	71
126	Rear of Sainsburys	11	5	0	11	32
127	Swanswell Park	0	0	0	74	154
128	Grove Street Car Park	1	3	2	5	4
129	Lower Ford Street	0	0	0	28	106
135	Greyfriars Green	0	0	0	7	13
138	Albert Street	0	0	0	1	2
141	White Street Subway J2	0	0	0	1	1
145	Magistrates Car Park	0	0	0	6	0
146	The Squirrel	0	0	0	0	1
172	Whitefriars Little Park	0	16	13	53	110
173	Canal Basin	0	0	0	0	25
174	Bishop Street/Tower Street	0	0	0	45	143
175	Hillfields Phillips Building	0	0	0	10	51
176	Hillfields Watch Building	0	0	0	17	35

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181	Croft Road	0	0	0	0	2
182	Butts Road	0	0	0	0	2
183	Butts Road	0	0	0	0	1
184	Slip Road Junction 7	0	0	0	0	1
185	Slip Road Junction 7	0	0	0	0	2
186	Croft Road	0	0	0	0	2
187	Planet Ice Junction 7	0	0	0	0	0
201	Spon Street Subway into City	0	0	0	3	11
202	Spon Street Subway Cycle Ramp	0	0	0	1	2
204	Grosvenor Road Subway	0	0	0	1	1
206	Much Park Street Subway Out of City	0	0	0	1	2
210	Whitefriars Street Subway	0	0	0	1	3
211	Whitefriars Street Subway	0	0	0	0	3
212	Whitefriars Street Subway	0	0	0	0	2
256	Far Gosford Street	0	0	0	0	148
298	Friargate Side	5	1	1	2	8
299	Friargate	12	2	0	9	23
300	Much Park Street Junction 5	0	0	0	1	1
301	Memorial Park	12	3	0	0	0
303	Memorial Park	2	7	1	4	9
304	Memorial Park	8	2	6	0	1
305	Memorial Park	0	0	8	1	0
306	Memorial Park	0	0	0	0	0
306	Memorial Park	0	0	2	0	1
307	Memorial Park	0	2	18	7	8
308	Memorial Park Centre Rear	10	11	8	5	0
309	Memorial Visitor Centre	1	0	2	0	0
310	Memorial Visitor Centre	1	0	0	0	0
311	Memorial Park	0	0	0	0	1
312	Memorial Centre Side	0	0	0	0	0
312	Memorial Park	0	4	0	0	0
313	Memorial Park	11	1	1	5	1
314	Memorial Park	3	1	0	2	1
315	Memorial Park	4	0	0	1	0
316	Memorial Park	1	0	0	0	0
317	Memorial Park	12	0	0	0	0
321	Primrose Hill Park	12	6	7	3	0
340	Junc Foleshill Rd/Harnell Lane	0	2	0	0	0

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350	Westminster Car Park	0	1	91	0	0
351	Westminster Car Park	2	1	3	0	0
352	Westminster Car Park	4	0	0	0	0
353	Ramada	13	8	4	6	6
354	Friargate Boulevard	37	9	2	11	23
361	Godiva Festival	0	0	0	0	4
362	Godiva Festival	0	0	0	0	6
363	Godiva Festival	0	0	0	0	4
384	Coombe Country Park	6	0	23	0	0
401	Salt Lane Car Park	0	0	0	4	4
402	Salt Lane Car Park	0	0	0	0	1
403	Salt Lane Car Park	0	0	0	1	4
404	Salt Lane Car Park	0	0	0	1	3
405	Salt Lane Car Park	0	0	0	0	3
406	Salt Lane Car Park	0	0	0	2	3
407	Salt Lane Car Park	0	0	0	0	3
408	Salt Lane Car Park	0	4	2	11	27
409	Salt Lane Car Park	2	7	1	32	55
410	Salt Lane Car Park	0	0	0	1	5
411	Salt Lane Car Park	0	0	0	2	2
412	Salt Lane Car Park	0	1	0	0	2
413	Salt Lane Car Park	0	0	0	0	2
414	Salt Lane Car Park	1	7	2	12	21
415	Salt Lane Car Park	1	3	6	17	21
416	Salt Lane Car Park	0	0	0	0	3
417	Salt Lane Car Park	0	0	0	0	4
418	Salt Lane Car Park	0	0	0	0	2
419	Salt Lane Car Park	0	0	0	0	4
420	Salt Lane Car Park	0	0	0	0	8
421	Salt Lane Car Park	0	0	0	0	1
422	Salt Lane Car Park	0	0	0	1	2
423	Salt Lane Car Park	0	0	0	0	3
424	Salt Lane Car Park	0	0	0	0	1
425	Salt Lane Car Park	0	0	0	0	0
426	Salt Lane Car Park	0	0	0	0	0
427	Salt Lane Car Park	0	0	0	0	0
428	Salt Lane Car Park	0	0	0	1	0
429	Salt Lane Car Park	0	0	0	0	1

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430	Salt Lane Car Park	0	0	0	0	1
431	Salt Lane Car Park	0	0	0	0	1
432	Salt Lane Car Park	0	0	0	1	2
433	Salt Lane Car Park	0	0	0	2	0
434	Salt Lane Car Park	0	0	0	1	1
435	Salt Lane Car Park	0	0	0	0	1
436	Salt Lane Car Park	0	0	0	0	1
437	Salt Lane Car Park	0	0	0	1	0
438	Salt Lane Car Park	0	0	0	0	1
439	Salt Lane Car Park	0	0	0	0	0
440	Salt Lane Car Park	0	0	0	5	0
442	Salt Lane Car Park	0	0	0	0	0
443	Salt Lane Car Park	0	0	0	0	0
445	Salt Lane Car Park	0	0	0	0	0
446	Salt Lane Car Park	0	0	0	0	2
447	Salt Lane Car Park	0	0	0	1	3
448	Salt Lane Car Park	0	0	0	0	1
449	Salt Lane Car Park	0	0	0	0	0
450	Salt Lane Car Park	0	0	0	2	1
701	Transport Hub	0	0	0	19	34
702	Transport Hub	0	0	0	1	0
704	Transport Hub	0	0	0	2	0
706	Transport Hub	0	0	0	1	2
708	Transport Hub	0	0	0	2	1
709	Transport Hub	0	0	0	2	1
710	Transport Hub	0	0	0	1	0
711	Transport Hub	0	0	0	0	0
712	Transport Hub	0	0	0	2	1
713	Transport Hub	0	0	0	1	10
715	Magistrates Car Park	0	0	0	9	12
716	Co-op	39	14	8	23	79
801	Ring Road Junction 1	0	3	4	3	12
802	Ring Road Junction 3	0	0	0	0	1
803	Rig Road Junction 4	0	0	0	0	1
804	Ring Road Junction 5	0	2	1	1	4
805	Ring Road Junction 5	0	0	0	5	25
806	Friargate / Warwick Road	0	0	0	1	9
808	Ring Road Junction 7	0	0	0	0	15

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809	Ring Road Junction 8	0	0	0	5	25
810	Ring Road Junc 9 / Upper Wells St	0	69	2	31	113
811	Fairfax Street / Cox Street	0	0	0	0	1
812	Corporation Street	0	0	0	2	1
816	SBW / Walsgrave Road	0	0	0	0	42
818	Walsgrave Road / Longfellow Road	0	0	0	1	2
819	Walsgrave Road / Dane Road	0	0	0	0	3
820	Ansty Road / Sewall Highway	0	0	0	0	1
821	Ansty Road / Wyken Croft	0	0	0	0	1
822	Ansty Road / Clifford Bridge Road	0	0	0	2	4
823	Ansty Road / Woodway Lane	0	1	0	2	1
824	Hinckley Road / Parkway	0	0	0	0	1
825	University Hospital	0	0	0	0	1
827	Henley Road / Old Church Road	0	0	0	0	6
838	London Road / Whitley	0	0	0	0	1
842	London Road / Quarryfield	0	0	0	2	3
843	Charterhouse / Gulson Road	0	0	0	2	19
849	Herald Avenue / Vanguard Avenue	0	0	0	0	1
852	Sir Henry Parks Road	0	0	0	0	3
855	A45 Leamington Road East	0	0	0	0	1
857	Warwick Road / Leamington Road	0	0	0	0	1
860	Radford Road / Light Lane	0	1	1	1	10
861	Radford Road / Lydgate Road	0	0	0	0	6
862	Radford Road / Beake Avenue	0	0	0	0	5
864	Beake Avenue / Parkgate Road	0	0	0	0	1
865	Holbrook Lane / Burnaby Road	0	0	0	2	2
866	Holbrook Lane / Lythalls Lane	0	0	0	0	7
867	Holbrook Lane / Hen Lane	0	0	0	0	2
870	Holyhead Road / Barras Lane	0	0	0	0	10
871	Holyhead Road / Four Pounds Ave	0	0	0	1	7
872	Holyhead Road / Grayswood Ave	0	2	0	1	1
873	Holyhead Road / C W Drive	0	0	0	0	1
875	Pickford Way / Coundon Wedge	0	0	0	1	0
878	Allesley Old Road / Hearsall Lane	0	0	0	0	2
879	Allesley Old Road / Grayswood Road	0	0	0	0	1
890	Foleshill Road / Hamall Lane	0	0	0	0	2
892	Foleshill Road / Lockhurst Lane	0	0	0	0	4
894	Foleshill Road / Station Road	0	0	0	0	4

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897	Longford Road / Tesco	0	0	0	0	7
901	Stoney Street Road / Harnall Lane	0	0	0	1	0
903	Stoney Street Road / Broad Street	0	0	0	3	2
904	Stoney Street Road / Cross Road	0	0	0	4	4
910	A444 / Rowleys Green RBT	0	0	0	3	1
913	A444 layby	0	0	0	1	1
917	A444 / Bell Green RBT	0	0	0	1	8
1001	Abbots Lane	0	0	0	23	53
1002	Abbots Lane	0	0	0	9	12
1003	Abbots Lane	0	0	0	1	8
1004	Abbots Lane	0	0	0	4	14
1005	Abbots Lane	0	0	0	4	11
C92	Central Library	0	0	0	0	1
C415	Jardine Crescent	0	0	0	0	1
C422	Longford Park	0	0	0	0	1
F116	Whitley Depot	0	0	0	0	1
F176	Whitley Depot	0	0	0	0	12
F180	Whitley Depot	0	0	0	0	24
F181	Whitley Depot	0	0	0	0	1
F182	Whitley Depot	0	0	0	0	1
F184	Whitley Depot	0	0	0	0	1
F186	Whitley Depot	0	0	0	0	1
F192	Whitley Depot	0	0	0	0	1
T101	Fargo	0	11	3	12	9
T111	Holbrooks Park	0	0	0	6	8
T112	Holsbrooks Park	0	0	0	17	21
T113	Holsbrooks Park	0	0	0	0	0
T114	Holsbrooks Park	0	0	0	0	0
T318	Walsgrave Road / Clay Lane	0	0	0	1	2
T319	A45 / Sir Henry Parks Road	0	0	0	0	1
T328	London Road / Allard Way	0	0	0	0	1

There is a total of 266 cameras included within the Coventry Communications Centre's CCTV Scheme. All cameras are monitored by the CCTV Control Room.

During 2023/24 the cameras were used on 13,567 occasions. This equates to an average of 51 usages per camera for all the CCTV scheme.

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Taking the above averages for each camera system and using a similar principle to that previously adopted with other Local Authorities, all cameras registering lower than 26 incidents, this being half the average for each location, will fall into the category of being 'at risk'. During 2023/24, 196 cameras fell below the above criteria. Further investigations into the performance of cameras and continued availability will need to be assessed especially if those cameras have been faulty for extended periods. This analysis does not mean that the 'at risk cameras' should automatically be decommissioned, as further investigation should be made.

7.4.6 Viewing and Seizure of evidence

The viewing and subsequent copying/seizure of recorded images can act as an indicator to support or refute the effectiveness of the scheme in obtaining meaningful evidence. However, it is difficult, if not impossible to ascertain from police records whether the images viewed have been used as evidence to obtain a conviction at court, assisted in any other clearance process or been used for intelligence purposes. Whilst officers complete a log when they receive evidential data, the audit trail is difficult to trace from this point and this is the case with most CCTV schemes.

The following table records how much evidential data has been reviewed by the Police and seized as evidence:

Year	Viewings	CD/DVDs issued	Uploaded to Axon	Hard drive/USB	Stills issued	TOTAL ISSUED
2019/2020	285	236	0	0	0	236
2020/2021	23	23	0	0	0	23
2021/2022	5	4	0	0	0	4
2022/2023	271	244	0	0	2	246
2023/2024	583	45	489	14	5	558

There have been no RIPA requests.

The following table records how many DVDs/portable storage devices (USB/hard drives) or still images have been issues as evidence to third parties:

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Year	Insurance Requests	Evidence issued	Council Requests	Evidence issued	Stills issued
2019/2020	0	0	5	5	0
2021/2021	0	0	70	0	12
2021/2022	0	0	46	6	1
2022/2023	4	1	15	12	4
2023/2024	12	3	64	18	8

7.4.7 Complaints

A member of the public wishing to make a complaint about the system may do so through Coventry City Council's complaint procedure. A copy of the complaint procedure is available by writing to:

The CCTV & Community Safety Manager
 Coventry City Council
 Coventry Communication Centre
 Whitley Depot
 London Road
 Coventry
 CV3 4AR

A complaints procedure has been documented. A record of the number of complaints or enquiries received will be maintained together with an outline of the action taken.

During the period of evaluation there have been three complaints received but none relate to the schemes in question. The Control Room has, however, received positive feedback from West Midlands Police for the support of staff that has led to an arrest of a known offender.

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8.0 CONCLUSION AND RECOMMENDATIONS

8.1 Retrieval of Statistics

The retrieval of crime and offence statistics has proved difficult as resources have been reduced. The statistics have therefore been obtained from the Government websites and West Midlands Police website.

8.2 The CCTV Scheme

Whilst it is inadvisable to rely solely on Police statistics to evaluate the effectiveness of CCTV as they are notoriously unreliable due to the complexity of the reporting procedures, it is all that is required to comply with accreditation with the British Standard. More in-depth research would need to be undertaken for a reliable conclusion to be made.

During 2023 the recorded crime has decreased by 5%. There was an increase in Shoplifting (+45%), Anti-Social Behaviour (+17%), Robbery (+7%). Decreases were recorded in Drugs (-3%), Other Crime (-3%), Weapons (-4%), Burglary (-5%), Other Theft (-5%), Vehicle (-7%), Criminal Damage/Arson (-7%), Violence and Sexual (-9%), Bike Theft (-12%), Theft from a Person (-14%), and Public Order (-24%).

During 2022/2023, there were 43,571 incidents recorded by the Police in the Coventry area. In 2023/2024 this decreased to 40,777. This equates to a decrease of 6.4%.

This is the seventh year the Evaluation Report has reviewed the number of incidents recorded in detail by the CCTV operators. The most prominent recorded incidents were Theft, followed by ASB.

During 2019/2020, there were 5,794 incidents recorded by the CCTV operators, this equated to an increase of 26.6%. During 2020/2021, there were 2,042 incidents recorded by the CCTV operators, this equated to a decrease of 64.8%. During 2021/2022, there were 3,090 incidents recorded by the CCTV operators, this equated to an increase of 51.3% compared to the previous period. During 2022/2023, there were 3,542 incidents recorded by the CCTV operators, this equates to an increase of 14.6% compared to the previous period. In 2023/2024, there were 4,691 incidents recorded by the CCTV operators, this equates to an increase of 32.4% compared to the previous period.

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During 2023/2024 the CCTV operators used the cameras on 13,653 occasions; an increase of 58.3% over the previous period of 2022/2023 of 8,623.

During 2019/20 there were 285 reviews by the Police, resulting in 236 DVDs issued. During 2020/21 the number of requests to view reduced significantly to 23, resulting in 23 DVDs being released. During 2021/22 the number of requests to view reduced significantly to 5, resulting in 4 DVDs being released. During In 2022/23 the number of requests to view increased significantly to 271, resulting in 244 DVD/CD/USBs and 2 stills being released. In 2023/24 the number of requests to view increased significantly to 583, resulting in 558 pieces of evidential data being released.

For other third-party requests, there were 12 requests received from insurance companies resulting in 3 DVDs issued and 64 requests by Information Governance and from internal Council Departments resulting in 18 DVDs and 8 stills being released, compared to 12 DVDs and 4 stills in 2022/2023. There were no Subject Access Requests in 2023/2024.

Year	Insurance Requests	Evidence issued	Council Requests	Evidence issued	Stills issued
2019/2020	0	0	5	5	0
2021/2021	0	0	70	0	12
2021/2022	0	0	46	6	1
2022/2023	4	1	15	12	4
2023/2024	12	3	64	18	8

The above is an indication that the CCTV system is having a positive impact.

The Information Commissioner's CCTV Code of Practice requires makes the following requirements:

"You should review regularly whether the use of CCTV continues to be justified. You will have to renew your notification yearly, so this would be an appropriate time to consider the ongoing use of CCTV

...there should be a periodic review (at least annually) of the systems effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified."

Information Commissioners Code of Practice

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The purposes and scope of the scheme are detailed in Section Four of this report and these include the prevention and detection of offences. Whilst it is not possible to make an assumption that the CCTV system is actually preventing offences it is a component part of the preventative package.

To remove or modify the use of the CCTV system may also detract from a further identified purpose, this being to reduce the fear of crime. It is therefore recommended that at present the system is effective in achieving its purpose, however, there appears to be no current research available which indicates the perceptions of the public, residents and those working in the area covered by the cameras.

8.3 Future Evaluations

It is recommended that Coventry City Council – Communications Centre's CCTV scheme be evaluated on an annual basis. This will ensure continued compliance with the British Standard, which is assessed each year; it will also provide compliance with legislation and the Surveillance Camera Codes.

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Appendix A

Camera No:	Location
2	Shelton Square
3	New Union Street Subway into City
4	Market Way
6	Study Inn
7	Upper Precinct
8	Upper Precinct
9	Broadgate House
10	Broadgate House
11	Broadgate House
12	Broadgate House
14	Bull Yard
15	Precinct Cross
16	Warwick Row
17	Hertford Street
18	Much Park Street Out of City
19	Hertford Street
21	Burgess/Corporation St/Hales St
22	Sainsburys
23	Fairfax Street
33	High Street
37	Gosford Street Flyover
39	Barracks Entry/Exit
40	Queen Victoria Road
41	City Arcade
43	Spon Street Subway
44	Co-op
45	Smithford Way
46	Smithford Way
47	Corporation Street
48	Hill Street
55	Chantry Place
68	Bayley Lane

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69	Priory Place
70	Tower Street
71	Silver Street Car Park
77	Jordan Well
79	Spon Street
80	Spon Street Subway
81	Top Shop Broadgate
84	Trinity Street Bollards
85	West Orchards
86	Flying Standard
88	New Union Street Police Subway
89	Cook Street Gate
90	Hillfields Watch Building
92	Gosford Street Phoenix
93	Short Street
94	New Union Street Junction 5
96	Grosvenor Road Subway
97	White Friars Junction 4
98	Far Gosford Street
99	Cox Street
100	Burges Middle/Cross Cheaping
101	Lady Herberts Gardens
102	Lady Herberts Gardens
103	Priory Place
104	Priory Place
105	Priory Gardens
106	White Street
108	Ring Road Junction 7
111	Ikea Roof
112	Spon Street
114	Memorial Park
116	City Arcade Birdcage End
117	Ham Bar Alley
119	New Union Street
121	Much Park Street Junction 15

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123	Stoney Stanton Road
124	Primrose Hill Street/Cox Street
126	Rear of Sainsburys
127	Swanswell Park
128	Grove Street Car Park
129	Lower Ford Street
135	Greyfriars Green
138	Albert Street
141	White Street Subway J2
145	Magistrates Car Park
146	The Squirrel
172	Whitefriars Little Park
173	Canal Basin
174	Bishop Street/Tower Street
175	Hillfields Phillips Building
176	Hillfields Watch Building
181	Croft Road
182	Butts Road
183	Butts Road
184	Slip Road Junction 7
185	Slip Road Junction 7
186	Croft Road
187	Planet Ice Junction 7
201	Spon Street Subway into City
202	Spon Street Subway Cycle Ramp
204	Grosvenor Road Subway
206	Much Park Street Subway Out of City
210	Whitefriars Street Subway
211	Whitefriars Street Subway
212	Whitefriars Street Subway
256	Far Gosford Street
298	Friargate Side
299	Friargate
300	Much Park Street Junction 5
301	Memorial Park
303	Memorial Park
304	Memorial Park

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305	Memorial Park
306	Memorial Park
306	Memorial Park
307	Memorial Park
308	Memorial Park Centre Rear
309	Memorial Visitor Centre
310	Memorial Visitor Centre
311	Memorial Park
312	Memorial Centre Side
312	Memorial Park
313	Memorial Park
314	Memorial Park
315	Memorial Park
316	Memorial Park
317	Memorial Park
321	Primrose Hill Park
340	Junc Foleshill Rd/Harnell Lane
350	Westminster Car Park
351	Westminster Car Park
352	Westminster Car Park
353	Ramada
354	Friargate Boulevard
361	Godiva Festival
362	Godiva Festival
363	Godiva Festival
384	Coombe Country Park
401	Salt Lane Car Park
402	Salt Lane Car Park
403	Salt Lane Car Park
404	Salt Lane Car Park
405	Salt Lane Car Park
406	Salt Lane Car Park
407	Salt Lane Car Park
408	Salt Lane Car Park
409	Salt Lane Car Park
410	Salt Lane Car Park
411	Salt Lane Car Park
412	Salt Lane Car Park

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413	Salt Lane Car Park
414	Salt Lane Car Park
415	Salt Lane Car Park
416	Salt Lane Car Park
417	Salt Lane Car Park
418	Salt Lane Car Park
419	Salt Lane Car Park
420	Salt Lane Car Park
421	Salt Lane Car Park
422	Salt Lane Car Park
423	Salt Lane Car Park
424	Salt Lane Car Park
425	Salt Lane Car Park
426	Salt Lane Car Park
427	Salt Lane Car Park
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438	Salt Lane Car Park
439	Salt Lane Car Park
440	Salt Lane Car Park
442	Salt Lane Car Park
443	Salt Lane Car Park
445	Salt Lane Car Park
446	Salt Lane Car Park
447	Salt Lane Car Park
448	Salt Lane Car Park
449	Salt Lane Car Park
450	Salt Lane Car Park
701	Transport Hub
702	Transport Hub

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704	Transport Hub
706	Transport Hub
708	Transport Hub
709	Transport Hub
710	Transport Hub
711	Transport Hub
712	Transport Hub
713	Transport Hub
715	Magistrates Car Park
716	Co-op
801	Ring Road Junction 1
802	Ring Road Junction 3
803	Rig Road Junction 4
804	Ring Road Junction 5
805	Ring Road Junction 5
806	Friargate / Warwick Road
808	Ring Road Junction 7
809	Ring Road Junction 8
810	Ring Road Junc 9 / Upper Wells St
811	Fairfax Street / Cox Street
812	Corporation Street
816	SBW / Walsgrave Road
818	Walsgrave Road / Longfellow Road
819	Walsgrave Road / Dane Road
820	Ansty Road / Sewall Highway
821	Ansty Road / Wyken Croft
822	Ansty Road / Clifford Bridge Road
823	Ansty Road / Woodway Lane
824	Hinckley Road / Parkway
825	University Hospital
827	Henley Road / Old Church Road
838	London Road / Whitley
842	London Road / Quarryfield
843	Charterhouse / Gulson Road
849	Herald Avenue / Vanguard Avenue
852	Sir Henry Parks Road
855	A45 Leamington Road East
857	Warwick Road / Leamington Road

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860	Radford Road / Light Lane
861	Radford Road / Lydgate Road
862	Radford Road / Beake Avenue
864	Beake Avenue / Parkgate Road
865	Holbrook Lane / Burnaby Road
866	Holbrook Lane / Lythalls Lane
867	Holbrook Lane / Hen Lane
870	Holyhead Road / Barras Lane
871	Holyhead Road / Four Pounds Ave
872	Holyhead Road / Grayswood Ave
873	Holyhead Road / C W Drive
875	Pickford Way / Coundon Wedge
878	Allesley Old Road / Hearsall Lane
879	Allesley Old Road / Grayswood Road
890	Foleshill Road / Hamall Lane
892	Foleshill Road / Lockhurst Lane
894	Foleshill Road / Station Road
897	Longford Road / Tesco
901	Stoney Street Road / Harnall Lane
903	Stoney Street Road / Broad Street
904	Stoney Street Road / Cross Road
910	A444 / Rowleys Green RBT
913	A444 layby
917	A444 / Bell Green RBT
1001	Abbots Lane
1002	Abbots Lane
1003	Abbots Lane
1004	Abbots Lane
1005	Abbots Lane
C92	Central Library
C415	Jardine Crescent
C422	Longford Park
F116	Whitley Depot
F176	Whitley Depot
F180	Whitley Depot
F181	Whitley Depot
F182	Whitley Depot
F184	Whitley Depot

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F186	Whitley Depot
F192	Whitley Depot
T101	Fargo
T111	Holbrooks Park
T112	Holsbrooks Park
T113	Holsbrooks Park
T114	Holsbrooks Park
T318	Walsgrave Road / Clay Lane
T319	A45 / Sir Henry Parks Road
T328	London Road / Allard Way