



Information Governance
Coventry City Council
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www.coventry.gov.uk

6 November 2020

Please contact Information Governance
Direct line 024 7697 5408
infogov@coventry.gov.uk

Dear Sir/ Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ07768**

Thank you for your request for information relating to the number of accidents involving e-scooters recorded in 2020.

Your request and our responses are outlined below:

1. The number of accidents involving e-scooters recorded in 2020. Please breakdown by month.

None recorded in Coventry.

2. Please state the injuries recorded in each accident and if possible, the street where this was recorded.

Not applicable.

3. The number of complaints the council has received about e-scooters recorded in 2020. Please breakdown by month and if possible, the street where this was recorded.

We have had three complaints, two on the 14th of September in Millennium Square, Coventry Transport Museum and one on 23rd of September.

4. Please state the details of each complaint or breakdown by category of complaint type if this is recorded, eg nuisance, speeding, health and safety, riding on pavement etc.

Two with safety issues and one regarding the reintroduction of the trial after it had been paused to address some safety concerns raised.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its [FOI/EIR Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance