

Information Governance Team

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Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ07854**

Thank you for your request for information relating to referrals from organisations of potential homelessness.

You have requested the following information:

- 1. Between 31 March and 31 October 2018, how many referrals did your Council receive from organisations concerning someone they believed might be homeless or may be threatened with homelessness (defined as 'within the next 56 days' from time of application)?**

There were 27 referrals made between 31st March 2018 and 31st October 2018.

- 2. Could you please give me the description of, and figures for the three most common types of organisations (for example: prison and youth offender institutions, secure training centres/colleges, youth offending teams and probation services, Jobcentre plus, accident and emergency services provided in a hospital, urgent treatment centres, in-patient hospitals, social service authorities, Ministry of Defence for members of the regular armed forces) which referred someone they thought might be homeless or may be threatened with homelessness to you over this period?**

The top three most common types of organisations were:

Advice agencies – five referrals
Housing Associations – four referrals

Prisons – four referrals.

- 3. Could you please give me the description of, and figures for the three most common types of reasons, as stated in the referrals, why those referred found themselves in that position of homelessness or at risk of homelessness (for example: debt problems, problems with a landlord, being a victim of domestic abuse, or other forms of violence/threats or intimidation, approaching discharge from hospital/armed forces or release from custody with no accommodation available to them, having previously been in care/ the armed forces or in prison). How many applicants, who were referred to you from organisations which believed they might be homeless or threatened with homelessness, were found to be eligible for assistance?**

The three most common reasons for homelessness/risk of homelessness were:

'Other' – five referrals

Eviction from supported housing – three referrals

End of social rented tenancy/family no longer willing or able to accommodate – two referrals each

- 4. Could you please give me the description of, and figures for the three most allocated types of accommodation (for example: (but not limited to) hotel, B&B, hostel, self-contained accommodation) these eligible applicants were subsequently offered in their personalised housing plan?**

Six households were provided with temporary accommodation following the referrals. Temporary accommodation at that time was provided by the Salvation Army under a wide-ranging contract for a number of homelessness services, and so we are not able to provide detailed information about the placements and are advising you as per Section 1(1) of the Act.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance