



Information Governance Team

Postal Address:
Coventry City Council
PO BOX 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone : 024 7697 5408

17 December 2020

Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ07857**

Thank you for your request for information relating to long term support for deaf adults.

You have requested the following information:

- 1. Does Coventry Council provide long term support for Deaf Adults to enable them to live independently in their homes, receiving support to access Healthcare services, understand information in BSL and support them with everyday home related tasks, e.g. understanding bills, reporting social housing home repairs?**

If Coventry Council DO NOT provide this type of support, is there an organisation commissioned to do this?

Coventry City Council does not provide this service however, we commission BID Services to provide this service.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance