



Information Governance
Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

15 December, 2020

Please contact Information Governance
Direct line 024 7697 5408
infogov@coventry.gov.uk

Dear

Freedom of Information Act 2000 (FOIA)
Request ID: REQ07940

Thank you for your request for information relating to Debt collection contacts and contracts.

Your request and our responses are outlined below:

1. Who is the person responsible for council tax, business rates and parking collections and more specifically the enforcement of debts relating to these.

- Council Tax, Business Rates: Barrie Strain
- Parking Collections and Enforcements of debts: Paul Bowman

2. Can you provide email and telephone contact details for the above person?

- Council Tax, Business rates:
Barrie Strain, Tel: 024 7697 7198 or via email: barrie.strain@coventry.gov.uk
- Parking collections and enforcements of debts:
Paul Bowman, Tel: 024 7697 2200 or via email paul.bowman@coventry.gov.uk

3. Do you have formal contracts with service level agreements for the enforcement of these debts?

- Council Tax, Business Rates
Yes, formal contracts for Council tax and business rates

- Parking collections and enforcements of debts
Yes, formal contracts for parking and road traffic debts

4. If so, what are expiry dates for the contracts above?

- Council Tax, Business Rates
31/05/2021
- Parking collections and enforcements of debts
January 2022 – with possible extensions to January 2024

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance