



**Information Governance Team**

Postal Address:  
Coventry City Council  
PO BOX 15  
Council House  
Coventry  
CV1 5RR

[www.coventry.gov.uk](http://www.coventry.gov.uk)

E-mail: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

Phone : 024 7697 5408

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Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)  
Request ID: REQ07939**

Thank you for your request for information relating to supported living services.

You have requested the following information:

- 1. Please outline your current hourly rates for supported living provision to adults of working age (by both client type and level of need as appropriate). Please also advise how these rates are reviewed and uplifted and at what frequency.**

The average hourly rate for learning disability supported living is £15.46. For mental health supported living rates range from £13.78 to £17.20 depending on need. Rates for both are reviewed annually.

- 2. Please provide the same information as above for social care 'personal budgets' or Individual Service Funds.**

Personal budgets are based on the total cost of the social care ongoing support package. The rate we pay for Individual Service Funds is the same as we pay for support which is directly commissioned and arranged by Coventry City Council.

- 3. Please outline your commissioning mechanisms for working age supported living for these client groups (e.g. Framework, Spot Purchase, Dynamic Purchasing System), also advising if these are open or closed to new providers and (if the latter), when new providers can apply.**

Coventry City Council has an open supported living and day opportunities framework. It will remain open for the length of the framework.

- 4. Please advise, if applicable, as to the process in place for approving new supported living providers, including any specific information that is required.**

An Instruction to Tenders (ITT) has been issued for this framework and is available to providers on [www.csw-jets.co.uk](http://www.csw-jets.co.uk) All relevant details can be found through the ITT.

- 5. Additionally, please describe the bidding / purchasing systems for individual packages that sit beneath these commissioning mechanisms. For example, do you require providers to bid against each package (e.g. Mini Competition or Call Off) or is there a more flexible approach in place?**

All relevant information can be found in the ITT as mentioned in Question 4. Award of work will be following a call off or mini competition process. When a service requirement is identified, this will be made available to all approved suppliers on the relevant Lot under the Framework, who may bid for work.

- 6. Related to the above question, please also supply your most recent Market Position Statements (MPS) for Learning Disability, Autism and Mental Health (as applicable, if there is a single MPS covering all client groups please provide this instead).**
- 7. Please outline, if not included in your MPS, the anticipated future needs for supported living client groups over the next 5 years.**

For Questions 6 and 7, please see the attached document.

- 8. Please advise as to the current average weekly cost per tenant, payable by the Council, for supported living provision for these three working age client groups (Learning Disability, Autism, Mental Health).**

Average weekly cost for learning disability is £550.56 and for mental health is £308.04. Please note these figures will include all ages. We are unable to provide this data for autism as it is a subset of learning disability and mental health.

- 9. Please advise as to any priority areas within your LA boundary for the development of new supported living services, and any areas that you feel may be currently over supplied.**

There are no priority areas specifically, though we favour mental health supported living in communities with good public transport links, local amenities and without particularly easy access to drugs.

- 10. Please advise, if applicable, as to the type or types of properties you see as being required (or as being preferable) for each of the three groups (for example, maximum or minimum bed numbers, individual flats, adaptation needs)**

Core and cluster developments. All new schemes must conform with building the right support guidance.

For mental health, Coventry City Council tends to favour smaller developments, 6-8 beds, for example, within communities. Individuals should have their own flats or bedsits, not shared rooms, with communal space available inside and outside. Consideration should be given to additional safety needs of people at risk of self-harm, suicide, or taking medication which may affect coordination. Some flats accessible to those with impaired mobility would be a benefit, and if so, all communal areas should be accessible for these clients. Properties should offer a homely and high-quality environment which promotes recovery.

**11. Please describe any joint commissioning arrangements you have in place with NHS / CCG colleagues for these client groups – including any passporting arrangements (for example, if packages are jointly funded are providers required to hold contracts with both agencies or just one)?**

The Supported Living Framework is for the delivery of the services for both Coventry City Council (CCC) and Coventry and Rugby Clinical Commissioning Group (CRCCG). Most mental health packages are jointly funded by CCC and CCG with agreement through a funding panel.

**12. Please provide the contact details (work email and telephone number) of the lead adult social care commissioners for each of the 3 client groups in your authority.**

Jon Reading, Head of Strategic Commissioning.

Email: [Jon.Reading@coventry.gov.uk](mailto:Jon.Reading@coventry.gov.uk)

Tel: 02476 972739

Mobile: 07940551599

**13. Please advise as to any codes of practice in relation to supported living accommodation that you expect or require providers (both housing and support\*) to sign up to or follow. Examples may include Driving Up Quality Code, REACH standards etc. (\*Support in this context refers to CQC regulated activity)**

The codes of practice are held in the ITT documents as per Question 4 and building the right support.

**14. Please outline your Quality Monitoring arrangements for supported living services to these client groups.**

**15. Please advise as to any mechanisms that your authority has in place for involvement of tenants / service users in Quality Monitoring arrangements for these services**

For Questions 14 to 15, this information is available in the ITT documents as per Question 4.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**