

Citivism

News...features...plus more about how the city is responding to COVID-19

Special Edition



• A personal message from Cllr George Duggins, Leader, Coventry City Council.

2021 is here – a year our city has been waiting for. Yes, we all know it is not the one we had wished for, but it can still be such a momentous time for Coventry – a year that helps to shape our future.

For now, in these early weeks, our focus is rightly on COVID-19 and slowing the spread of the virus that has brought so much hardship. There is still a lot to be done, but our city saw the first vaccinations and these are now being rolled out across the priority groups. We have also seen the opening of seven community testing centres, and everyone is playing their part in following the guidelines and keeping others safe.

However, this year holds so much more. Four years ago we were awarded the title of UK City of Culture 2021, and that exciting programme of events is due to start in the spring. There has been a lot of work to make it the celebration our city deserves – and the one we all now need so much. Not only that, we are building a legacy and the improvements to our city centre will soon be unveiled, with work continuing to revolutionise areas such as travel and leisure.

On the horizon are the Rugby League World Cup and the 2022 Commonwealth Games. There are better times ahead. So thank you for all you are doing to beat COVID and let's look forward to 2021 – Coventry's year.

Technology and the arts – Coventry leading the way

The city could be home to two major national projects as plans are announced for a UK Gigafactory and an Arts Collection Centre.



A public-private partnership of organisations is driving a bid for Coventry to be the home of a UK Gigafactory.

If successful, the city could see battery production for electric vehicles underway at a site at Coventry Airport from 2025 – creating 4,000 new jobs.

Securing a Gigafactory in the West Midlands has been identified as vital for the success of the automotive industry, creating thousands of green jobs, attracting up to £2bn of investment, and supporting the drive for net zero carbon emissions.

The Government is actively pursuing investment in a Gigafactory and has made up to £500m funding available, which the West Midlands will be bidding for – with Coventry Airport as the preferred site.

Cllr George Duggins, Leader of Coventry City Council, said:

“Coventry has emerged as a world leader in battery technology. The city is home to the UK Battery Industrialisation Centre and we have the site, the skills and the pedigree to make this work.”



Pictured: Above, battery production could start at Coventry Airport in 2025. Below, IKEA building set to store nation's arts treasures.

Plans have also been revealed to create a joint arts and culture facility of national and international standing in the city.

A national Collections Centre is set to be created through a unique partnership between Coventry City Council, Arts Council England's Arts Council Collection, Culture Coventry Trust and Coventry University, in collaboration with the Coventry City of Culture Trust.

The exciting development would see the Council buy and convert the former IKEA building, with Arts Council

England relocating its collection to Coventry, making the city home to some of the country's greatest works of art.

It would become a central hub for exhibition loans and would also provide greater public access to Coventry's own collections.

Councillor David Welsh, Coventry City Council's Cabinet Member for Housing and Communities, said:

“This exciting and amazing proposal really is a once in-a-lifetime opportunity and will create a lasting legacy from our year as UK City of Culture.”

See more inside about the exciting projects taking place across Coventry as it gets set to become UK City of Culture.

UK City of Culture Trust sets its sights on the summer

Coventry City of Culture Trust has announced its summer programme. New events added include: Cov Windows and In Paint We Trust, two brand new art festivals; the Community Radio Festival, a celebration of the extraordinary community radio stations here in Coventry, and the people that bring them to life; and Walking Forest, an artwork bringing local women of all ages together to explore climate change.



Picture: Jamie Gray

The Trust has also confirmed that the official UK City of Culture programme starts on Saturday 15 May with Coventry Moves. A lot of work has been going on behind the scenes to make sure that events are safe and adaptable so that they can go ahead in line with COVID restrictions and safety measures.

The Trust and all its city-based and national partners, are determined to bring art, culture and fun to doorsteps, online, in open spaces and in any way necessary or possible so that people all over the city can be part of this historic time and get involved.

Eight local people become Community Connectors

Eight local people across the city have become Community Connectors as part of a new Coventry City of Culture Trust and 64 Million Artists programme.

The programme will see Boyanka Bobeva, Emilie Jones, Kelly Walsh, Kevin Conway, Kieran Joseph, Mel Gregory, Priya Gondalia and Theo Ioannou, each take part in training to help them work towards creating their own community event. Each Connector has come up with their own idea, including celebrating stories from local people.

'Coventry needs you!'

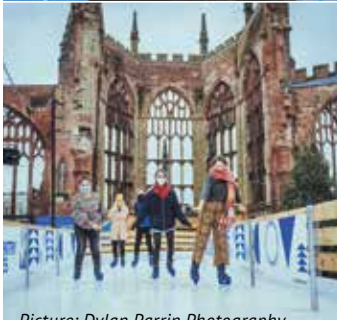
'Coventry needs you!' – that's the message to people of all ages and backgrounds across the city who want to get involved in the historic UK City of Culture year by signing up to be a City Host.

City Hosts will perform a variety of roles, including welcoming people into the city.

City of Culture news updates

Be the latest to hear the news, including event announcements, opportunities, jobs and call-outs, by signing up to the City of Culture Trust newsletter.

For more details and full list of events visit www.coventry2021.co.uk



Picture: Dylan Parrin Photography

Tell us about your area

Coventry residents are being asked to have their say on what is good and what needs improving in the areas they live in.

The Let's Talk engagement platform is hosting a virtual conversation to better understand the city.

Tell us what makes your local area special and what we can work on together locally and in the city to make things better.

You can also tell us about projects that are doing great things, such as helping people keep fit, tackling loneliness, or maybe just getting people together to have some fun.

Take part and have your say at www.letstalk.coventry.gov.uk/ Tell-us-about-your-area

Sporting hosts

The city is also looking forward to hosting The 2021 Rugby League World Cup, and the Commonwealth Games and International Children's Games' in 2022.

Coventry was selected following past successes such as hosting football matches for the 2012 Olympic Games. For details of the Rugby League fixtures visit www.rtlw.com. Watch out for more details on other events soon.

A bright future for Albany Theatre

An investment in the Albany Theatre will help to create three new studio spaces and improve the front of house and café.

A grant of £2.908m offers part of a long-term plan by the Albany Theatre Trust to deliver "Arts for Life".



The Albany Theatre is identified as a significant cultural asset for Coventry, and in recent years attendances have been increasing alongside its outreach and training programmes.

The Council funding will help the theatre:

- Redevelop the existing studio theatre which will be acoustically isolated, enabling it to be used more readily when other areas of the building are active.
- Provide three new flexible spaces for community performances, and to be rented out for education and outreach activities.
- Develop a new café and improve the front-of-house areas providing increased opportunity for secondary income.

Work is expected to begin on site before the end of the year.



COVID Advisors are there to help

The COVID-19 Advisor Team continues to support and give information to residents, businesses and communities.

The team is there to help manage the risks for those working or visiting the city centre and surrounding areas, including parks and open spaces.

They provide advice and support to residents and businesses on how to protect themselves against spreading the virus and advise on the latest Government rules and Public Health guidance on issues such as face coverings and social distancing.

The team said:

"As COVID Advisors enforcing these restrictions has been challenging yet rewarding. We have seen the utmost support from the public and local businesses."

"We help communities and the public to understand the importance of following the guidelines and help them to keep safe and hopefully we have made a difference."

Hospital set to be granted Freedom of Entry to the City as COVID thanks

The University Hospital Coventry and Warwickshire is set to be granted Freedom of Entry to the City of Coventry. The honour was proposed by Leader of Coventry City Council, Cllr George Duggins, who said it was in recognition of the 'incredible work' of NHS staff at the hospital and across the city.

The proposal will have to be formally agreed by Full Council at a future meeting. Once agreed, hospital representatives will be invited to a presentation and there could then be a parade to allow the city to show its thanks. Cllr Duggins said:

"We can never thank the hospital and its staff enough for what has been done in these past few months, and for the work that lies ahead, but I hope this goes some way to showing how much we appreciate their hard work and sacrifice."

Do you have symptoms?

If you have a high temperature, new, continuous cough, a loss of, or change to, your sense of smell or taste - you must self-isolate and book a test via www.nhs.uk/coronavirus or by calling 119.

Do not attend one of our community testing sites. For more advice visit www.coventry.gov.uk/coronavirus

Business support for COVID-19

Check out what support is available for your business at: www.coventry.gov.uk/coronavirusadvicebusinesses

Take a test and protect others

Seven testing centres are now operating around the city to help fight the spread of coronavirus.

The community testing centres offer a Lateral Flow Test that gives results in under an hour. People who can't self-isolate and have to go to work or to public settings, are being urged to take regular tests to ensure they are not unknowingly passing the virus on. Test centres are at: the Transport Museum; the Indian Community Centre in Foleshill; Moat House Leisure and Neighbourhood Centre in Henley; the AT7 Centre off the A444; the Alan Higgs Centre off Allard Way; the Xcel Centre in Westwood; and the Hagar Community Centre in Willenhall.

It means the city is now capable of carrying out over 7,500 tests a day. Cllr George Duggins, Leader of Coventry City Council, said:

"We have acted swiftly to bring in centres that are convenient to local communities so thousands of people have easy access to these vital tests and can help slow the spread of COVID-19."

Community testing is for anyone who is not showing symptoms of coronavirus. People take their own swabs and there is no need to book an appointment.



The community testing centres have been getting rave reviews on social media.

Done, in and out 15 mins. Quite fortunate to have this for free, some companies are charging £60 for a test if you need one to fly.

Went along today - very well organised and very quick and easy - result came back literally half hour later - would recommend going!

Digital messages of thanks

A digital record of thanks has been created so Coventry residents can send their gratitude to all of those who are on the COVID frontline. Cllr Patricia Hetheron, Cabinet Member for City Services, said:

"Everyone in the city can help make sure that NHS, care workers, and key workers know how much the people of Coventry appreciate them."

Visit www.coventry.gov.uk/messagesofthanks

COVID jabs delivered



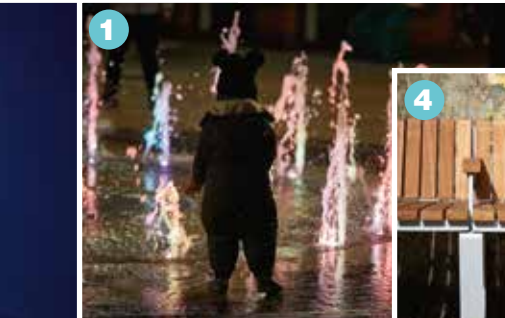
Staff and residents at Eric Williams House have had their COVID-19 vaccine jabs.

Carers worked hard in partnership with Allesley Park Medical Centre to ensure the jabs went ahead as soon and as smoothly as possible. They said:

"Dr Butler was able to come to us and deliver the Oxford vaccine to residents and staff."

"Dr Butler was great and we had everyone that required a vaccine done by lunchtime!"

You can learn more about the vaccine and the vaccination programme in Coventry and Warwickshire at www.coventry.gov.uk/coronavirusunwell



Building a legacy to shape the fu

Over the past 12 months numerous changes have taken place to transform Coventry's public spaces, thanks to more than £100m worth of investment.

The funding was secured from the West Midlands Combined Authority and the Coventry and Warwickshire Local Enterprise Partnership, plus significant private sector investment in public realm schemes and commercial developments.

Find out more about the changes below:

1 Bull Yard

The brand new water feature has been installed. It uses 29 jets – some of which can shoot water up to three metres high in the air!

In addition to the water feature, work has also taken place to light up Christchurch Spire at night – an iconic part of Coventry's skyline.

The children's play area is now open. It was designed in colours that reflect the pinks found in and around Coventry

Cathedral, the blues that reflect Coventry's history of ribbon weaving, as well as featuring bespoke terrazzo furniture designed by Studio Morison and it uses accessible equipment for children with disabilities.

2 Coventry Railway Station

Ongoing improvement works are taking place and the new 633-space multi-storey car park is taking shape, with the brand new footbridge having been lifted in.

3 Greyfriars Green

New lighting has been added along the pathway. The light columns use red, green, blue and white LEDs, which offer approximately 52 million lighting combinations to choose from, and there are already plans in place to use the lighting to mark special occasions, such as Remembrance Sunday and St George's Day.

4 Upper Precinct, Market Way and Smithford Way

The areas are undergoing a transformation which will see new greenery, paving, seating and new water features. The building formerly occupied by Ernest Jones is set for demolition, which will open up the views into Broadgate. A new gold-coloured resin-

bonded gravel has been laid in Hertford Street and Bull Yard. The food traders who were once located in Smithford Way are now located in Hertford Street, along with new lighting on the trees and new tables and benches.

5 Coventry Cathedral

The Cathedral will see a new education space for events, new toilets and a new lift. The project will enable the Cathedral to host a more diverse range of events and experiences, with improved accessibility for visitors.

Studio Morison are also working on plans for the Cathedral's Unity Lawn, which will see the existing railings that surround the lawn removed to open up the space, with new benches, lighting, paving and plants to be added.



uture of the city

6 Drapers' Hall

This project will see the unused Grade II* listed building brought back into regular use as a centre for music performance and education, opening up the space and revamping the interior, as well as adding an extension to include a lift and toilets for visitors.

7 Herbert Art Gallery & Museum

The venue is converting a storage area to create additional first-floor gallery space to allow major exhibitions to be hosted.

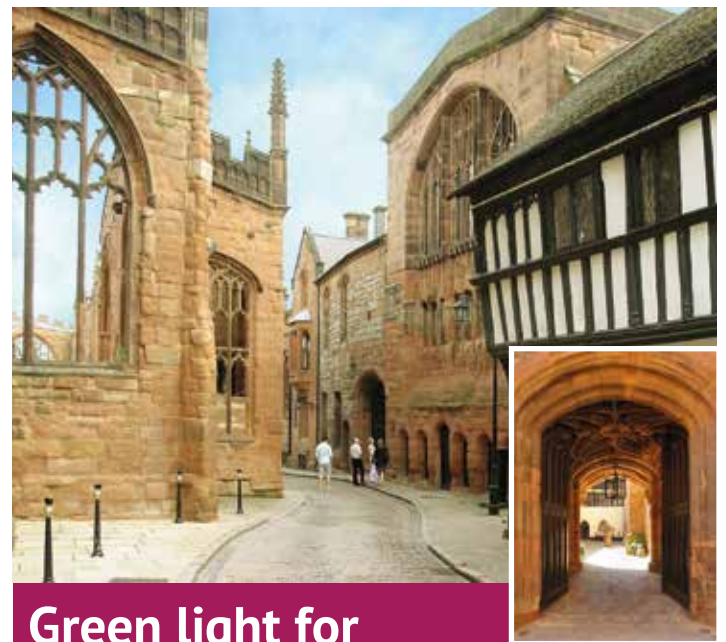
8 Hertford Street

Artwork from world-renowned artist, Morag Myerscough, is set to be installed this summer, bringing her signature style of bold colours and vibrancy to the space.

As well as all these developments, other building projects are on track, including:

- Friargate Hotel
- Fargo Village improvements
- Belgrade Theatre
- St Mary's Guildhall development
- Daimler Powerhouse development
- Visitor accommodation at medieval heritage buildings
- London Road Cemetery
- Charterhouse Priory development

Work is also due to start on **The Burges**, **Linear Park**, the **Digital Gallery** in the Telegraph Hotel Coventry and two **Coventry Visitor Information hubs**.



Green light for Guildhall building plans

A £1.4m bid to help transform Coventry's St Mary's Guildhall into a major visitor attraction has been given the go ahead by the National Lottery Heritage Fund.

It means the building will be turned into a first-class heritage venue.

The Guildhall scheme represents one of more than a dozen building projects underway that have together secured more than £80 million from national funding pots because of the city's status as UK City of Culture.

Altogether the Guildhall building project is receiving £5.6m funded through the Cultural Capital Investment Fund, which is resourced from Coventry City Council, Arts Council England and the Getting Building Fund from the Government through the Coventry and Warwickshire Local Enterprise Partnership, with the National Lottery Heritage Fund initially granting development funding including exploratory work on the Coventry Tapestry.

The Guildhall work will deliver an improved visitor experience including interpretation, new digital technology, restoration of the original medieval kitchen

and an improved showcasing and interpretation of the Tapestry. A new visitor entrance is also planned.

Councillor Jim O'Boyle, Cabinet Member for Jobs and Regeneration and board director at the Coventry and Warwickshire Local Enterprise Partnership, said:

"This is fantastic news for Coventry as it confirms our own confidence that we can deliver an attraction befitting the Guildhall's reputation as the finest medieval guildhall in England."

Councillor David Welsh, Cabinet Member for Heritage, said:

"The development will play a big role in aiding and promoting the true history of the building and its importance to local history."

Current plans are to have a partial re-opening of the Guildhall in spring, with a full opening scheduled for December 2021 to tie-in with Coventry's year as UK City of Culture.

For full details on the project and to sign up for the FREE St Mary's Guildhall newsletter, please visit www.stmarysguildhall.co.uk

Electric vehicle trial scheme

Small businesses in Coventry are being given the opportunity to test electric vans, pool cars or taxis.



The try-before-you buy scheme operated by the Council enables businesses to loan an electric vehicle for a minimum of two months.

A number of businesses have already been testing out the vehicles, including Coventry University, which is trying five vehicles. There is no cost for the loan of the vehicles but businesses would be expected

to arrange their own temporary insurance to cover the trial period.

The two-year project is supporting efforts to reduce vehicle air pollution. Funding is provided by Highways England.

For details visit coventry.gov.uk/electricfleet

All-electric bus city announced

Coventry will also become the first of two cities to have an all-electric bus fleet.



Up to £50 million will be invested by the Department for Transport to put an all-electric bus fleet on the streets of Coventry by 2025.

CLLr Jim O'Boyle, Cabinet Member for Jobs and Regeneration, said:

"We want to improve air quality by using new

technologies that have a long-lasting impact. That's exactly what the try-before-you-buy scheme and an all-electric bus fleet will help deliver."

Rent scheme help for homeless

Dozens of properties have been let thanks to a rent guarantee scheme providing more affordable tenancies for homeless families in the city.

Officers in the Council's Homelessness Team set up the scheme, and they are keen to sign up more private landlords.

CLLr David Welsh, Cabinet Member for Housing and Communities, said:

"Let's Rent Coventry has many benefits: empty properties are filled; and both the private landlord and tenant have the security of knowing that the Council

is facilitating the scheme so that the rent is affordable, and the landlord will receive a guaranteed rent."

The scheme guarantees up to the Local Housing Allowance (LHA) rate.

The Council are looking for one to five-bedroom properties and have a number of suitable families ready to move into a new home.

Visit www.coventry.gov.uk/letsrentcoventry for details.

Winter Grant hardship fund

A Winter Grant scheme is available to support families and individuals with food, energy, water bills and other essential items.

For more details visit www.coventry.gov.uk/wintergrantscheme. You can also call the Council on **0800 583 4333** where you will receive support with making an application. The money cannot be used for expenses such as rent or to pay off debts.

Grants are also available to support schools with additional warm clothing for pupils because of the need for greater ventilation in classrooms during the pandemic.

The Council is working with schools and Coventry Food Network to deliver the grant.

City clean-up underway

The Cov Clean Streets team has started its work to help clean up pavements and gullies across the city.

It will also be tackling environmental antisocial behaviour. Work is underway in Westminster Road and due to start on other roads soon.

Activities include:

- Deep cleansing of streets
- Clearing rubbish or fly-tipped waste
- Raising awareness and supporting residents
- Enforcement against repeat litter offenders
- Clearing alleyways

Councillor Patricia Hetheron, Cabinet Member for City Services, said:

"The team is doing a fantastic job, not just cleaning up the litter, cleaning up moss, cleaning the gullies, but making the local community feel more positive about their environment."

Find out more by visiting www.coventry.gov.uk/covcleanstreets



Get 50% off!

Get 50% off a bulky waste collection if you book before the end of April 2021.



COV CLEAN STREETS



Book now at www.coventry.gov.uk/bulkywaste

Counting on you census 2021

The Office for National Statistics (ONS) will be sending you a letter in the post explaining how to take part in the National Census. This will help inform decisions on services such as healthcare, education and transport

For details visit www.census.gov.uk



CCTV cameras to tackle crime in Hillfields

Safer Streets Funding of £550,000 is being spent in Hillfields towards reducing crime by installing CCTV in the area, improving lighting and other environmental measures.

Residents will also be encouraged to join the local Street Watch group which is an effective way of preventing crime.

A floor-paint play area for children has also opened in Coventry village square.

The money is being provided by the West Midlands Police and Crime Commissioner for community and crime prevention schemes.

The Coventry bid to the Safer Streets fund was made by Coventry City Council, West Midlands Police and Citizen Housing.

Signage will be put in the area to tell people that the CCTV cameras are operating and to remind people that high definition cameras are being used.

Online community mental health support

A new online platform is available for anyone over 16 to help safely and securely manage their mental health. Available 24/7, 365 days a year, Togetherall provides a clinically managed online community to support people with their mental health via anonymous peer-to-peer support. It has been put together on behalf of the NHS Coventry and Rugby Clinical Commissioning Group. Participants can simply visit the Togetherall sign-up page and register for free by entering their postcode from any computer, tablet or smartphone device. For details visit www.togetherall.com

Mental Health Adults

Mental Health Matters
t: 0800 616 171

Safe Haven
t: 07921 876 065

Samaritans
t: 116 123 FREE OR t: 0330 094 5717 local call charges apply

Coventry Mental Health Access Hub
freephone: 08081 966798 24/7

Mental Health Children & young people

Rise Mental Health and Emotional Wellbeing Service
freephone: 08081 966798 (option 2) 24/7

Positive Choices
t: 07741 900 799

Childline 0800 1111
9am – midnight and/or **Papyrus HopelineUK** t: 0800 068 4141
txt: 07860 039967 9am- 10pm weekdays, 2pm-10pm weekends

Making a difference for rough sleepers

Coronavirus has had a massive impact on everyone and since March 2020 the Council has accommodated 299 rough sleepers.

Of these, 165 people have moved into longer term accommodation, either in supported accommodation, or private rented properties.

Anybody found bedded down anywhere in the city is interviewed by one of eight rough sleeper outreach workers to help to return them to their previous accommodation, if reasonable, or seek alternative accommodation.

CLLr David Welsh, Cabinet member for Housing and Communities said:

"This is a great achievement. Our outreach workers and partner agencies have engaged with a number of rough sleepers who previously didn't want assistance."

"We've been successful with funding bids and our partnerships with other agencies has strengthened over the past 12 months."



Coundon cycleway - work underway

Work is underway on the new Coundon to Coventry City Centre cycleway.

The dedicated cycle lane will be separated from both the pathway and road by kerbs, providing a safe and healthy alternative to the car.

The Coundon cycleway runs from Norman Place Road to Hill Street in the city centre.

The 1.7mile cycle route is one of a number of schemes that will aim to address air pollution in the city. It is designed for both regular and novice cyclists and is expected to be completed later this year.

A similar cycleway planned to run along Binley Road to the University Hospital is also being consulted on. It will eventually lead to a strategic cycle network across the city.



Take the Coventry Health Challenge and make your pledge

The Coventry Health Challenge is a great way to kick-start your way to better health – and that matters now more than ever.

For many, the past year has been a wake-up call, with people realising how precious their health is and recognising that it's time to get back on track and take responsibility for their own health.

Eating better, getting active, quitting smoking, and keeping up to date with vaccinations, are just a few, but effective, steps that will really boost our resistance. Taking on just one challenge, however big or small, could make all the difference in kick-starting your health.

Make your pledge at www.coventry.gov.uk/coventryhealthchallenge Healthy Lifestyles Coventry is here to support you with a FREE coaching service to help get you where you want to be. Visit www.hlscoventry.org or call freephone: 0800 122 3780

Pen pals ease lockdown loneliness

Children from Richard Lee Primary School in Wyken have formed friendships with residents in the nearby Eden House Care Home, by sending them letters.



Pupils started writing letters in December to help the residents feel less isolated, by sharing jokes, a little about themselves, and stories about school.

With help from NHS Coventry and Rugby Clinical Commissioning Group, the children were able to pass their letters on to residents of Eden House care home and receive replies.

Lauren Anderson, Year 2 teacher at Richard Lee Primary said:

"The children were incredibly excited to share their thoughts with a 'real person' and were delighted when they received an abundance of replies from residents as old as 104.

"It was incredible to hear their life stories and experiences."

Laura Hambridge, Manager of Eden House said:

"Our residents were absolutely thrilled to receive the letters and thoroughly enjoyed

replying. I have to admit we did shed some tears reading the heartfelt letters and replies."

Cabinet Member for Education and Skills, Councillor Kevin Maton, added:

"It's lovely to see pupils taking the initiative to think of others in the community."

Councillor Mal Mutton, Cabinet Member for Adult Services, said:

"Well done and a big thank you to everyone involved. I hope that this will inspire other schools and care homes to do something similar."

Support the Lord Mayor's Charity Appeal

The Lord Mayor of Coventry, Cllr Ann Lucas OBE, is supporting charities and organisations that help victims of domestic abuse throughout her year in office.

You can donate to the Lord Mayor's charity by sending a cheque payable to the 'Lord Mayor's Charity Appeal' to The Lord Mayor's Office, Council House, Earl Street, Coventry CV1 5RR.

There are other ways to donate online, listed at www.coventry.gov.uk/lordmayorscharities

It's Safe to Talk

Domestic abuse isn't just abuse from a partner or ex-partner, it can also be abuse by a family member or carer and can include being threatening, controlling someone's behaviour or being violent. There is help and support available. Trained professionals can help you in a variety of safe and effective ways.

The Safe to Talk helpline is available Monday to Friday 8.30am - 5.30pm and Saturday to Sunday, 10am - 1pm. For support call 0800 111 4998. Information about services in Coventry is also available via www.safetotalk.org.uk

If you are worried about your behaviour towards a partner or someone else in your

household, help is available through the Choose2Change programme. Contact the Safe to Talk helpline 0800 111 4998 for further information.

The Coventry Rape and Sexual Assault Centre (CRASAC) provides support for anyone who is experiencing, or has experienced, any kind of sexual violence. Contact CRASAC on 024 7627 7777 and leave a message or email helpline@crasac.org.uk

If you have recently been a victim of sexual assault or abuse and do not want to report the incident to the police, you can also contact The Blue Sky Sexual Assault Referral Centre (SARC) confidentially on 0800 970 0370 (24hr service).

Could you be a foster carer?

FOSTER FOR COVENTRY

Foster carers are needed now more than ever to help keep children in safe, positive and nurturing homes.

Join our fostering community and you will receive: full training; excellent support; good rates of pay and career progression routes.

Find out more at www.coventry.gov.uk/fostering t. 024 7683 2828

Safeguarding children – report your concerns

The safeguarding of children is a priority and residents are urged to make sure they report their concerns.

Throughout the pandemic the city's Children's Services have remained open and social workers continue to support and protect Coventry's most vulnerable children.

Cllr Pat Seaman, Cabinet Member for Children's Services, said:

"I don't want anyone to think there's no help available because of COVID. The simple message is if you have a concern then you must report it.

"We all need a bit of extra help in these difficult times."

If you are worried a child may be at risk of, or is, being neglected or abused, let the Multi Agency Safeguarding Hub (MASH) know on 024 7678 8555 or 024 7683 2222 (out of office hours). In an emergency always call 999.

Find details of your local Family Hub at www.coventry.gov.uk/familyhubs

2021 Household Survey

If you have received a letter from the Council about completing our Household Survey, this means your household has been selected at random to help.

It's an official, two-yearly survey and we need as many households as possible to respond.

We would like to hear what you think about living in Coventry, your quality of life, how the pandemic has affected

you, and how we are responding to it. The findings will help us to rebuild after COVID-19, plan for better essential services, improve our health and wellbeing and the places we live in.

To complete the survey online, visit www.melresearch.co.uk/CoventryHH, or scan the QR Code at the top of your letter.

You can also complete the questionnaire in paper format, by calling Freephone 0800 008 6309 or contacting CoventryHHSurvey@melresearch.co.uk