



Information Governance Team

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Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ08124**

Thank you for your request for information relating to IT training.

You have requested the following information:

I am looking for some specific information on costs associated to training and development within your authority's IT department. Please would you be able to provide the following information for FY 2018/19 and 2019/20 as separate figures?

1. Is your IT department internal, or outsourced to a third-party provider – for example, Capita?

Internal.

If the department is internal:

2. How many staff were employed in the IT department?

Year	Employees
2018/19	87
2019/20	87

3. What was the total amount spent on training and development for the department?

For both 2018/19 and 2019/20 financial years, training for the Council's IT department has been provided through our corporate training and organisational development service. There are no costs for ICT over this time period for this training.

Where technical training has been provided, this is part of existing agreements such as training vouchers from Microsoft as part of our enterprise agreement as an example.

4. Of that amount, how much was spent on training from third party software suppliers, providing systems to the authority?

For Question 4, please refer to Question 3.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance