

#OurHillfields



A guide to services  
in our community



MANY VOICES



ONE COMMUNITY

March 2021



## #OurHillfields - working together to build a safer Hillfields

Hillfields is a diverse, young and exciting community close to Coventry's historic city centre.

At the West Midlands Violence Reduction Unit (WM VRU - see end of booklet for more information about us) we want to celebrate the people and positive stories of Hillfields and in particular, the creativity and contributions of our young people.

We also want to address the things that are holding Hillfields back from being an even stronger community, such as violence, substance misuse, deprivation, inequality, and exploitation.

We first began work in Coventry in December 2019, setting up a 'place-based pilot project' in Hillfields. The pilot is designed to test different methods to assess which are effective in reducing serious violence among young people and the community.



Scan to see a short film



Now referred to as #OurHillfields, the project brings together police and local authorities with charitable organisations, businesses, community members, and young people to share knowledge and expertise about how to make Hillfields a safer place to live.

Over the last year, the WM VRU has commissioned projects such as Early Years Protective Behaviours programmes, school and community-based youth mentoring, and domestic abuse prevention campaigns. However, the VRU cannot meet its objectives without the support and participation of local people, many of whom are already doing great things for their community. We exist to support and extend this work, enabling and empowering local people to help Hillfields thrive.

## KEY

Public services

Health and Wellbeing

Youth and community services

Women's services

Education and Learning

Refugee services



## Harmony Family Hub

- Support for young people aged 11 to 19 (targeted youth support work)
- Bespoke family support which may be offered within the home
- Support to children with special educational needs and their families
- A range of child and family health activities including baby wellbeing clinic and C-Card distribution points
- Parenting support
- Support with managing finances and getting back into work or training.

### Get in touch

- 📍 Harmony Hub, Clifton St, Coventry CV1 5GR
- @ HarmonyFamilyHub@coventry.gov.uk
- ☎ 024 7697 8030
- f harmonyfamilyhub
- 🌐 www.coventry.gov.uk/familyhubs



For more information or for general enquiries, please contact [vru@west-midlands.pnn.police.uk](mailto:vru@west-midlands.pnn.police.uk)



## The Job Shop

We are here to support you into your next positive destination.

We are here to support you in your search for employment, training, apprenticeships and work placements. Here you can explore a wide range of local vacancies that are updated daily and access training opportunities. You can get friendly, helpful advice from our skilled team, from having your CV reviewed, to getting support with transport costs and all things work-related. In line with social distancing measures, we can offer appointments online via MS Teams.

### Get in touch

- 📍 1 Bull Yard, Coventry, CV1 1LH
- ☎ 024 7678 5740
- @ jobshop@coventry.gov.uk
- 🐦 @covjobsupport
- f Coventry City Council Job Shop
- 🌐 [www.coventry.gov.uk/jobshop](http://www.coventry.gov.uk/jobshop)



## West Midlands Police

**Policing – Preventing crime, protecting the public and helping those in need.**

### Get in touch

- ☎ Call 999 for emergencies,
- ☎ Call 101 for non-emergency situations
- 🌐 [west-midlands.police.uk](http://west-midlands.police.uk) to report crime online
- 📍 Coventry Central Police station, Little Park Street, Coventry, CV1 2JX
- @ St Michael's Neighbourhood Team [stmichaels@west-midlands.pnn.police.uk](mailto:stmichaels@west-midlands.pnn.police.uk)
- f @coventrypolice
- 🐦 CoventryCityWMP
- 🌐 [www.wmnow.co.uk](http://www.wmnow.co.uk)

## True Vision



True Vision is a service provided by the National Police Chiefs' Council to support victims of hate crime to find out their rights and report crimes online.

- 🌐 [www.report-it.org.uk](http://www.report-it.org.uk)
- @ [truevisionpolice@gmail.com](mailto:truevisionpolice@gmail.com)
- 🐦 @true\_vision\_hc
- f [acpotruevision](https://www.facebook.com/acpotruevision)



## Multi Agency Safeguarding Hub (MASH)

**Referral route for Safeguarding concerns.**

### Get in touch

- 📍 Multi-Agency Safeguarding Hub, Coventry City Council Customer Service Centre, 3 Upper Precinct, Broadgate, Coventry, CV1 1FS
- @ [mash@coventry.gov.uk](mailto:mash@coventry.gov.uk)
- ☎ 024 7678 8555



## Family Health & Lifestyles Service

## South Warwickshire Foundation Trust

- Health Visiting Service
- School Nursing
- Infant Feeding Team
- Family Nurse Partnership
- Be Active Be Healthy
- Stop Smoking Team
- MAMTA – specialist BAME service supporting mothers and families

### Get in touch

- ☎ 024 7518 9190
- 💬 Chat Health text messaging number: 07507 329 114. Parents/carers can text the service and receive a response within working hours.
- 💬 Chat Health text messaging number: 07507 331 949. 11-18 year olds across Coventry can send confidential SMS text messages to School Nurses who will provide impartial advice and support.
- f [coventryfamilyhealthandlifestyleservice](https://www.facebook.com/coventryfamilyhealthandlifestyleservice)
- f [coventryhealthvisiting-service](https://www.facebook.com/coventryhealthvisiting-service)
- 🌐 [www.fwt.org.uk/health/mamta-2](http://www.fwt.org.uk/health/mamta-2)
- [www.healthforkids.co.uk](http://www.healthforkids.co.uk)
- [www.healthforteens.co.uk](http://www.healthforteens.co.uk)



## Citizen



One of the UK's most trusted social housing providers.

Citizen owns and manages 30,000 homes for diverse communities across the West Midlands, from urban tower blocks to rural villages and towns.

### Get in touch

- Citizen  
4040 Lakeside, Solihull Parkway,  
Birmingham Business Park, B37 7YN
- 0300 790 6555
- [info@citizenhousing.org.uk](mailto:info@citizenhousing.org.uk)
- @citizen\_housing
- @citizenhg
- @citizenhousinggroup
- [www.citizenhousing.org.uk](http://www.citizenhousing.org.uk)

relate  
the relationship people

## Relate Coventry and Warwickshire

Counselling services for children, young people and adults.

Couple counselling, individual counselling, psychosexual therapy, children's counselling, family counselling, domestic abuse support services, reducing parental conflict.

### Get in touch

- 1110a Elliot Court, Coventry Business Park, Herald Avenue, Coventry, CV5 6UB
- [Info@relatecoventry.org](mailto:Info@relatecoventry.org)
- 024 7622 5863
- @Relate Coventry and Warwickshire
- @\_relatecoventryandwarwickshire
- [www.relatecoventry.org](http://www.relatecoventry.org)



ONE  
COMMUNITY



#OurHillfields

## Egan Consultancy Ltd



The whole suite of First Aid Training and delivery of KCPP (Knife Crime Prevention Programme) for young people involved in gangs.

### Get in touch

- 108 Prince of Wales Road, Coventry CV5 8GP
- [paulegan388@btinternet.com](mailto:paulegan388@btinternet.com)
- 07766 731 544



## Change Grow Live Positive Choices



Positive Choices  
Young People's Substance  
Misuse, Relationship and  
Sexual Health Service  
Coventry

Positive Choices is a free and confidential service for young people aged 5-24 to talk about drug and alcohol issues, relationships and sexual health.

Positive Choices supports young people to make positive choices and changes, with support through groups, one-to-one or online - or even through our Ecotherapy allotment project.

### Get in touch

- 23-25 City Arcade, Coventry, CV1 3HX
- Kelly: 07776 963 938  
Craig: 07741 900 799  
Sharon: 07741 900 829
- [coventryyp.info@cgl.org.uk](mailto:coventryyp.info@cgl.org.uk)
- positivechoices\_coventry
- PosChoices\_Cov
- PositiveChoicesCov
- [www.changegrowlive.org/positive-choices-coventry](http://www.changegrowlive.org/positive-choices-coventry)



## Healthy Lifestyles Coventry

If you live in Coventry, our Healthy Lifestyles team can support you for free in the following:

- Weight Loss
- Stop Smoking
- Physical Activity
- Reduce your alcohol intake

### Get in touch

- 📍 Second Floor, James Sinclair House, Canal Basin, Coventry, CV1 4LY
- ☎ 0800 122 3780
- @ info@hlscoventry.org
- 🌐 [www.hlscoventry.org](http://www.hlscoventry.org)
- f Healthy Lifestyles Coventry
- 🐦 @HLSCoventry
- 📷 @HLS Coventry



## Tell MAMA UK (Measuring anti-Muslim Attacks)

Tell MAMA provides emotional support, counselling services, advocacy services for victims of hate crime and discrimination as well as supporting victims throughout their journey with the criminal justice process.

### Get in touch

- @ info@tellmamauk.org
- ☎ Free Helpline: 0800 456 1226
- ☎ Whatsapp: 0734 184 6086
- ☎ Free SMS: 01157 070 007
- 🌐 [www.tellmamauk.org](http://www.tellmamauk.org)
- f TellMamaUK
- 🐦 @TellMamaUK
- 📷 @TellMAMAUK

To report hate crime, contact the Police or report it online at [www.report-it.org.uk](http://www.report-it.org.uk)



## Positive Youth Foundation (PYF)

Supporting young people to reach their full potential.

Providing a range of frontline services for young people aged 8-25 across the city.

PYF aim to support young people in having their voices heard.

Activities in the Hillfields area include youth clubs, mentoring, sports programmes, creative programmes, education, leadership training & social action programmes.

We also provide services for young people who are out of education or unemployed and those who are newly arrived to the city and the UK.

### Get in touch

- 📍 The Techno Centre, Coventry University Technology Park, Puma Way, Coventry, CV1 2TT
- @ info@positiveyouthfoundation.org
- 🌐 [www.positiveyouthfoundation.org](http://www.positiveyouthfoundation.org)  
[www.coventryyouthpartnership.org](http://www.coventryyouthpartnership.org)
- 📷 @pyfcoventry
- 🐦 @positiveyouth96
- 📺 PositiveYouth Foundation



## FRIDAYS

Fridays is a Community Interest Company that looks to tackle knife crime and antisocial behaviour.

### Get in touch

- @ info@fridays.org.uk
- 🌐 [www.Friday's.org.uk](http://www.Friday's.org.uk)
- 📷 @fridayscoventry
- 🐦 @fridayscoventry
- 📺 @fridayscov



# St Giles

## St Giles Trust

Pantry (Opening April 2021) - We provide high quality, nutritious and healthy food to those struggling to feed themselves and their families.

Peer Hub - The Peer Hub helps people who have experienced many different forms of disadvantage to gain the skills and qualifications they need to help others make positive progress e.g. Level 3 in Information, Advice and Guidance

Youth services - We support under 25 year olds caught up in gangs, offending, County Lines and youth violence. We work across A&E, Police Custody, Schools & Prisons to offer help to young people at risk, addressing the causes of their behaviour and preventing issues from escalating further.

SOS+ - Our preventative work uses specially trained facilitators to carry out interactive sessions in schools, colleges, pupil referral units and similar settings across the City raising awareness.

### Get in touch

- 📍 Castle Yard 3, Hay Lane, Coventry, CV15RF
- @ Regional Manager - Steve.Clarke@stgilestrust.org.uk
- @ General enquires - Info@stgilestrust.org.uk
- 🌐 www.stgilestrust.org.uk



# YMCA

## YMCA Coventry & Warwickshire

YMCA Coventry & Warwickshire is part of YMCA Heart of England, an independent Christian charity that works with people of all faiths and of none. We support local people in their communities with a wide range of services, including accommodation and youth services.

### Get in touch

- 📍 Will Steel House, 109 Grosvenor Road, Birmingham, B6 7LZ
- @ Admin.CW@ymcaheartofengland.org.uk
- 🌐 [www.ymca-cw.org.uk](http://www.ymca-cw.org.uk)
- f ymca.cw
- 🐦 theymca\_cw



## WATCH Charity (Working Actively To Change Hillfields Ltd)

- Employment & Mentoring Support
- Hillfields Library Services
- Training including; ESOL, Computer skills, Wellbeing and Personal Development

### Get in touch

- 📍 WATCH Ltd, 10-12 Victoria Street, Hillfields, Coventry, CV1 5LZ
- ☎ 024 7655 0564
- @ reception@watchcharity.org.uk
- 🌐 [www.watchcharity.org.uk](http://www.watchcharity.org.uk)

## Fearless

**Fearless.org is part of the independent charity Crimestoppers.**

Fearless.org is a site where young people can access non-judgemental information and advice about crime and criminality.

Young people also have the option to give information about crime 100% anonymously. Workshops for young people are available to explain how the anonymous reporting service works.



**HILLZFM**  
LOCAL VOICES. GLOBAL RHYTHM

## HillzFM Community Radio Project

- Children & Young People's Development
- Introduction to Radio training
- Volunteering and Befriending support

### Get in touch

- ☎ 024 7622 4761
- @ youth.admin@hillzfm.net
- 🌐 [www.hillzfm.co.uk](http://www.hillzfm.co.uk)



- @ Fearless@Crimestoppers-uk.org
- 🌐 [www.fearless.org](http://www.fearless.org)
- 🐦 FearlessORG
- 📺 fearlessuk
- 📺 FearlessORG
- 🌐 [crimestoppers-uk.org](http://crimestoppers-uk.org)



## Guiding Young Minds

We are a prevention service that supports children aged 10-14 who are at risk of joining a gang, in a gang or victim of gang grooming.

We work with boys and girls who will be supported by our specialist mentors, specialist therapists and outreach workers.

We can also support schools with workshops, assemblies, drama and discussion groups.

### Get in touch

- 11 Albert st, Rugby, CV21 2RX
- 07908 156 992
- admin@assistraumacare.org.uk
- [www.guidingyoungminds.org](http://www.guidingyoungminds.org)
- @gymintervention
- @gymintervention



## Wild Earth



Wild Earth is a social enterprise committed to connecting people with nature.

We work to improve children and young people's mental health, well-being and self-development using nature based interventions.

- Koco Community Resource Centre  
The Arches, Spon End, Coventry, CV1 3JQ
- info@wild-earth.org.uk
- 024 7692 0025
- [www.wild-earth.org.uk](http://www.wild-earth.org.uk)
- @WildEarthUK
- @wild\_earth\_uk
- @WildEarthUK



## Empowr-U

Through focusing on sports and creative activities, we empower individuals and the wider community to reach their true potential.

Working with the VRU, we have set up a youth action group who are currently developing their ideas to improve their community.

We also are running a SheWins female empowerment programme for 12-16-year-olds in Hillfields.

In 2021, we are aiming to create a sports club in Hillfields, starting with a football team.

- Charlotte** 07591 517 372  
 charlotte@empowr-u.org
- Chloe** 07591 517 371  
 chloe@empowr-u.org
- Marlon** 07591 517 374  
 marlon@empowr-u.org
- 15 Arches Industrial Estate, Coventry, CV1 3JQ
- @empowr\_u
- @EmpowrU
- @empowr\_u\_cov
- [www.empowr-u.org](http://www.empowr-u.org)

## Coventry Haven Women's Aid

We are a grass roots, registered charity which is run by women for women, established in 1972.

### Some of our service provision:

- Domestic Violence and Abuse Helpline - 7 days a week
- Online Chat - via our website [www.coventryhaven.co.uk](http://www.coventryhaven.co.uk)
- Safe and confidential refuge accommodation
- Women only centre
- Drop-In service across the city Mon-Fri (Covid permitting)

Visit [www.coventryhaven.co.uk](http://www.coventryhaven.co.uk) to see a full list of our services and find out more about how we can support you.



- 0800 1114 998**  
SafeToTalk Helpline  
Mon-Fri 8.30am-5:30pm  
Sat-Sun 10am-1pm
- 024 7644 4077**  
Coventry Haven Helpline  
Mon-Fri 9am - 5pm



## KairosWWT

KairosWWT supports women to live positive lives free from exploitation.

Our mission is to increase the safety, stability and self-belief of women in Coventry affected by or at risk of exploitation, through emotional and practical support, advocacy and awareness raising.

Our services include outreach and drop - in, one to one floating support, group support, housing related support and prison in-reach support for women.

### Get in touch

📍 St Margaret's,  
50 Walsgrave Road,  
Coventry, CV2 4EB

☎ 024 7655 9550

🌐 [www.kairoswwt.org.uk](http://www.kairoswwt.org.uk)

## Turnaround West Midlands Community Interest Company



We provide free, non-judgemental and confidential support for sex workers living and working in Coventry.

Services include:

- Support around sexual health, including access to STI testing, contraception, free condoms and pregnancy testing.
- Safety advice, National Ugly Mugs including support to report crimes against sex workers
- Information on sex work, the law and sex workers rights
- Health & wellbeing
- Budgeting advice & help
- Housing support
- Access to substance misuse services
- Access to education, training and alternative employment
- Support for migrant workers
- Support for victims of trafficking and exploitation
- General advocacy services

### Get in touch

📍 Our staff work out of various community locations within the Coventry area. Our registered address is Turnaround West Midlands, Kemp House, 160 City Road, London, EC1V 2NX

☎ [victoria@turnaroundwestmidlands.co.uk](mailto:victoria@turnaroundwestmidlands.co.uk)

@ 07714 252 927

🌐 [www.turnaroundwestmidlands.co.uk](http://www.turnaroundwestmidlands.co.uk)



## IntoUniversity

IntoUniversity provides local learning centres where young people are inspired to achieve.

At each local centre, IntoUniversity offers an innovative programme that supports young people to attain either a university place or another chosen aspiration.

We provide academic support, mentoring and programmes that promote young people's aspirations.

### Get in touch

📍 IntoUniversity Coventry,  
St Peter's Centre, Charles  
Street, Coventry, CV1 5NP

☎ 024 7518 9307

🌐 [coventry@intouniversity.org](mailto:coventry@intouniversity.org)



## ChildhoodCounts CIC

Direct work via a programme called "Tizz Time".

Sessions supporting children with emotional development to support their resilience in the face of challenge and adversity.

Also provide training for staff in trauma-inclusive practice and supporting children's well-being.

### Get in touch

@ [childhoodcounts@gmail.com](mailto:childhoodcounts@gmail.com)

🌐 [www.judithstaff.co.uk](http://www.judithstaff.co.uk)

📷 @childhoodcountscic





## Little Swanswell Nursery

We are a private children's daycare nursery, specialising in Early years education.

We offer sessions to all government funded eligible children including working families and children of students attending college and university.

### Get in touch

📍 Little Swanswell Nursery, Cornerstone Family Centre, Howard Street, Coventry, CV1 4GE

Jennifer Wells, Director  
Jane Portrey, Senior Manager

@ info@littleswanswellnursery.co.uk

☎ 024 7663 3899

f @littleswanswell.daycare

📷 @littleswanswell

🌐 www.littleswanswellnursery.co.uk

## Rosie and Jim's Nursery and Preschool



High Quality Early Years Education from 18 months - 4 years.

📍 Rosie and Jim's Nursery and Pre-school, Eagle St East, Coventry, CV1 4GY

☎ 024 7623 9155

@ rosieandjimsnursery@yahoo.com

f @Rosieandjimschildcarelimited

## Hillfields Nursery School



Hillfields Nursery School offers teacher-led, government funded nursery places for 2-4 year olds.

### Get in touch

📍 Arnside Close Entrance Clifton Street, Coventry, CV1 5GR

☎ 024 7622 8174

@ Infoline@hillfields.coventry.sch.uk

🌐 www.hillfieldscoventry.co.uk

f Hillfields Nursery School



## Coventry Refugee & Migrant Centre

We welcome and empower asylum seekers, refugees and other migrants in Coventry to rebuild their lives and achieve their potential.

We deliver a wide range of services including:

- Employment advice
- Immigration advice
- Therapy services
- English classes
- Social groups
- Interpretation services and so much more

### Get in touch

📍 Norton House, Bird Street, Coventry, CV1 5FX

☎ 024 7622 7254

@ Info@covrefugee.org

🌐 www.covrefugee.org

f CRMCCov

🐦 @CRMCCov

📷 @CRMCCov



## Carriers of Hope

We work with asylum seekers, refugees and migrants.

Offering practical support with their essential needs, such as food, clothes, baby items, furniture and household furnishings.

We also run a group for parents and babies to learn English together, called Let's Play.

### Get in touch

📍 Unit 4B, Lythalls Lane Industrial Estate, CV6 6FL

@ admin@carriersofhope.org.uk

☎ The HelpLine to request practical support requires text messages to 07429 415 489

🌐 www.carriersofhope.org.uk

f @carriersofhopecov

## Introduction to the West Midlands Violence Reduction Unit

Established in 2019, the West Midlands Violence Reduction Unit (WM VRU) is a partnership organisation that sits within the Office of the Police and Crime Commissioner. It aims to reduce and prevent violent crime across the region.

It benefits from the expertise of partners in public health, criminal justice, sports, education, and policing to tackle the root causes of violence and support communities most affected by violence.

“Our work in Hillfields builds on the efforts of those in the community that are passionate about safeguarding our children and young people. We have worked with key partners to better understand how we can help those communities most affected by violence.

We hope our approach which focuses on collaboration and togetherness, will help build structures that will bring about cultural change, the kind that celebrates and strengthens compassion within communities.”

WM VRU Team



Serious Violence in the West Midlands has followed the national trend and has risen consistently for a number of years. It has led to an increased fear of crime, a rise in the mental and physical injuries suffered by members of our community and many untimely deaths. However, we believe that violence is preventable, not inevitable.

The WM VRU is committed to working with local community members and young people to reduce vulnerability and prevent crime. We do this by taking a ‘public health approach’ to violence reduction as explained below:

### Prevention

Prevention is better than cure. The best way to reduce violence is to try and stop it from happening in the first place.

We need to learn from scientists and health professionals who treat violence like a disease which has identifiable root causes.

If these causes are addressed from an early age, we can help stop the spread of violence amongst our children and young people.

### Partnerships and Community Engagement

Everyone has a role to play in reducing violence, from family members and neighbours, to local shop owners and youth workers. We need to bring local knowledge and experience together with the expertise of professionals from a variety of sectors in order to build on each other’s strengths.

We are all responsible for each other’s wellbeing.

### Evidence

Just as health professionals rely on research and evidence to inform their work, we regularly assess and evaluate our projects and interventions.

This is to ensure we are making a genuine, positive difference to people’s lives over the long-term.



WEST MIDLANDS  
VIOLENCE  
REDUCTION UNIT



west midlands  
police and crime  
commissioner

### Get in touch

f @WestMidsVRU

t @WestMidsVRU

West Midlands Violence Reduction Unit

www.westmidlands-vru.org



# Many voices ONE community

Don't judge me

...if I'm your stereotype from Hillfields,  
Don't judge me cos you know what that yields,  
Come into my world, come into my story,  
And that's where you'll find I can shine in glory,  
I am me and me is enough,  
even though my life has been tough,  
Let's all be one, we can prosper in unity,

And all be part of  
our Hillfields community.

## #OurHillfields

