



Information Governance

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA) Request ID: FOI313002968

Thank you for your request for information relating to IT investment.

Your request and our responses are shown below:

1. Has your local authority appointed a chief digital officer or digital director (or equivalent job title responsible for overseeing the organisation's digital transformation)?

- **Yes**
- **No**
- **Not yet but we are budgeting for the role in the future**

Transformation & ICT & Digital Service are part of the remit of the Director of Housing & Transformation.

2. If so, what is your budget (or departmental budget)? Can you provide this budget for the previous three years?

Following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

https://www.coventry.gov.uk/info/2/budgets_and_spending.

The spend for ICT is part of the overall spending for Housing and Transformation.

3. Could you outline how much budget was spent on capital vs. operational IT investments in the last financial year?

Please refer to Question 2.

4. Could you outline how much budget was spent on ‘subscription IT’ (e.g. SaaS cloud services, application subscriptions, etc.) in the last financial year?

The Council operates a “most appropriate technology provision” approach which increasingly is cloud and SaaS approaches. Further information can be found on the following link:

<https://www.coventry.gov.uk/contractsregister>

We therefore do not need to disclose the information as per Section 21 of the Freedom of Information Act 2000.

5. Does your local authority measure employee engagement with digital services? (e.g. conduct a regular staff survey or host meetings to discuss whether employees are set up with the right IT to perform their job roles)

- **Yes – we have done so regularly since 2019 or before**
- **Yes – we have started doing this since the start of 2020**
- **No – but we plan to do so in the next 3-6 months**
- **No**
- **Don’t know**

Yes, we have done so since 2019 or before.

6. Does your local authority measure employee productivity linked to IT / digital investment?

- **Yes – we have done so regularly since 2019 or before**
- **Yes – we have started doing this since the start of 2020**
- **No – but we plan to do so in the next 3-6 months**
- **No**
- **Don’t know**

Do not know.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of

private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance