



Information Governance

Postal address:
Coventry City Council
PO Box 15
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI319636759

Thank you for your request for information relating to outsourcing of parking services.

Your request and our responses are shown below:

- 1. Do you outsource On Street Parking Services? If yes please list all the services.**
- 2. Do you outsource Off Street Parking Services? If yes please list all the services.**
- 3. Do you outsource back office Penalty Charge Notice Processing?**
- 4. Do you outsource back office Penalty Charge Notice representations and appeal processing?**

For Questions 1 to 4, we advise that the response is no as all parking services are delivered inhouse.

5. If yes to any of the above questions please can you advise:

a. Who are your current out sourced provider(s) and for which services?

b. Length of the outsourced enforcement contracts?

c. Contract renewal dates?

6. Please provide the name and email address of the person or persons responsible for all enforcement contracts?

Questions 5a to 6 are not applicable. Please refer to Question 1.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk. Please remember to quote the reference number above in your response.

Yours faithfully

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