Information Governance Team

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Dear Sir/Madam.

Freedom of Information Act 2000 (FOIA)
Request ID: REQ08170

Thank you for your request for information relating to use of algorithms and AI in public service delivery.

You have requested the following information:

1. **Is your organisation using any algorithms and/or artificial intelligence software in the process of delivering public services?**

2. **If Yes, please provide details:**

a. **Of the algorithms or artificial intelligence software you use;**

b. **Of whether you use a commercial product or whether you have developed your own system;**

c. **Of the purpose for which the algorithm and/or artificial intelligence software operates;**

d. **Of the decisions the algorithm and/or artificial intelligence software is asked to make or assist;**

e. **Of the type, classification and amount of data that the algorithm and/or artificial intelligence software uses in the decision making process;**

f. **Of the process by which the decision made or assisted by the algorithm is subject to human review;**

g. **Of the process by which you inform an individual that they have been subject to a decision made or aided by an algorithm and/or artificial intelligence software?**

h. **Of the process by which a member of the public can challenge a decision that has been made or aided by an algorithm and/or artificial intelligence software;**

For Questions 1 to 2h, the Council are very keen to consider looking at algorithmically driven data systems to assist with decision-making, where this fits in with our overall priorities. Further details can be found using the following link:

www.coventry.gov.uk/councilplan

The Council's Education team use systems to provide predictions about future attainment, recognising that prior attainment may be used as an indicator of future attainment, and that school and demographic data.

For more information on the systems used by the Council, please refer to the following websites:

FFTASPIRE - https://fft.org.uk/
NEXUS - https://www.ncer.org/
CAPITA ONE - https://www.capita-one.co.uk/product-and-services/one-educationandchildrens-services/one-analytics

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: FOI/EIR Disclosure Log, Publication Scheme, Facts about Coventry and Open Data that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance