

Adult Social Care Experience Survey

Have your say
and **Get Involved!**

This survey is being carried out by Coventry City Council, in line with the General Data Protection Regulation (GDPR) 2018. The data controller is Coventry City Council. The information collected in this survey will be used by Coventry City Council officers to help with improving our adult social care service. We may share the results of the survey. All information produced will be anonymised. More information on how we handle personal information and your rights under the data protection legislation can be found in our [Privacy Notice](#).

For each statement you will be asked to indicate how much you agree or disagree with it.
You do this by choosing one of the five possible options:



Strongly agree



Agree



Neither agree
or disagree



Disagree



Strongly
disagree

The statements you will be asked depend on whether you are an 'adult with support needs' or a 'carer'.

Adult with support needs statements

- I am treated with kindness, dignity and respect
- I am happy with the support I receive
- I have enough choice and/or control over the support I receive
- I am supported to live as independently as possible
- Information about my support is easily available to me and those who need it
- I have as much contact with people as I would like
- The support I receive helps me feel safe

Carer statements

- I am treated with kindness, dignity and respect
- I am happy with the support I receive
- I have been involved and listened to in the planning for the person I care for
- Information I have needed to support me in my caring role has been easily available
- I am able to manage my social life alongside my caring role

Finally, you will be asked if there was one improvement that could be made to the support you receive, what would you ask for?

You will also be asked whether you would be interested in getting involved in improving adult social care. If you say yes you will be added to a mailing list and we will inform you normally by a quarterly emailed newsletter and occasional emails about opportunities to get involved, including receiving information about topics being discussed at our Adult Social Care Stakeholder Group.

**Thank you for completing
our Adult Social Care
experience survey**