



## Information Governance Team

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01 July 2021

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**  
**Request ID: FOI343681407**

Thank you for your request for information relating to odour nuisance complaints.

You have requested the following information:

**Please accept this email as a freedom of information request to ascertain details regarding odour nuisance complaints received from local residents due to the operation of The City Arms Wetherspoon Free House located at 1 Earlsdon St, Earlsdon, Coventry CV5 6EP.**

**Please can you provide the following information:**

- **Number of individual properties who have contacted the council directly with complaints,**
- **The number of individual complaints that have been raised,**
- **The details of each individual complaint including the date it was raised, what the complaint was regarding,**
- **The details of any investigations that have been undertaken to investigate the alleged nuisance,**
- **Details of any visits or monitoring undertaken including, dates, times, duration on site, copies of any data collected**

- **Copies of any correspondence regarding the complaints and the investigation; and**
- **A copy of the Councils Enforcement Policy and any internal procedure or guidance regarding nuisance complaints and investigation.**

Coventry City Council has not received any odour nuisance complaints from local residents due to the operation of the City Arms Wetherspoon Free House at 1 Earlsdon St, Earlsdon, Coventry CV5 6EP

In relation to the Council's Enforcement Policy, following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following links:

[https://www.coventry.gov.uk/info/280/housing\\_enforcement/3847/public\\_safety\\_and\\_housing\\_enforc](https://www.coventry.gov.uk/info/280/housing_enforcement/3847/public_safety_and_housing_enforc)

[https://www.coventry.gov.uk/info/68/pollution/1369/dust\\_and\\_odour/3](https://www.coventry.gov.uk/info/68/pollution/1369/dust_and_odour/3)

The supply of information in response to a Freedom of Information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**