

Place Directorate

Coventry Bereavement Services The Lodge Cannon Hill Road Coventry CV4 7DF

Telephone 02476 97 5520 Fax 024 7669 3863

Please contact Mandy Thomas Direct line 024 7697 8280 Fax 024 7669 3863

All Funeral Directors, Funeral Providers & Stonemasons

04 October 2024

Dear Sir or Madam

FEE INCREASES

Please be advised Coventry Bereavement Services are to increase our fees and charges from the 1st November 2024 increases applied range between 0 - 5% depending on the service or product.

From 1st November 2024 the following increases will be applied:

- An adult cremation fee is £1,165 (including all necessary statutory signatures) Mon Fri.
- Purchase of the Exclusive Right of Burial is £2,966 (resident)
- Interment fees £1,517 (New Grave for 1 resident)
- Interment fees £1,701 (New Grave for 2 resident)
- Permit fees for a new memorial and additional inscription remain unchanged
- Renovation, NAMM fixing or other sundries permit is now £48.00

Please note:

- We will no longer charge a late arrival fee for the crematorium; however, you must ensure your allotted time of service (35 minutes for a full service, 15 minutes for committal) is reduced accordingly. Any services which overrun because of a late arrival will incur the 'overrun service fee' (5 minutes £285.) Please be aware the last 10 minutes of every 45-minute time slot is to allow for the chapel to be prepared for the next service. It is not time to be utilised as a 'buffer' for arriving late.
- The late arrival fee for burials will be returned back to 15 minutes. Please be aware the time you have booked at the cemetery is the allotted time for the interment to commence. Cemetery officers are detailed other duties to perform before and after the burial has taken place, the burial not 'starting' at the time booked can adversely affect the service and other bereaved families.

I would like to assure you Bereavement Services monitor and review all fees and charges regularly and sincerely hope the amendments made are viewed as a positive way forward.

If you require any further help or assistance regarding the above please do not hesitate to contact Bereavement Services.

Please be advised all services booked prior to Monday 14th October 2024 for dates after 1st November 2024 will be honoured accordingly.

Yours sincerely

Mandy Jhomas

Mandy Thomas Bereavement Services Manager