



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI359727055

Thank you for your request for information relating to refund of council tax.

You have requested the following information:

1. Bins - When general rubbish bins, recycling bins, waste paper bins and free garden waste bins are not collected from the homes of council tax paying residents, and the Council is to blame for these missed collections, does the Council give any compensation to these council tax paying residents by way of a partial refund of council tax?

No, the Council does not compensate.

2. If the answer to the above question is 'Yes', how much is this?

Not applicable, please refer to Question 1.

3. Amenity Tips - If the Council's amenity tips were closed for any time during the Covid pandemic, did the Council give any compensation to council tax paying residents by way of a partial refund of council tax?

No, the Council does not compensate.

4. If the answer to the above question is 'Yes', how much was this?

Not applicable, please refer to Question 3.

5. Unadopted Roads - The Council neither provides the infrastructure of unadopted roads including: road surfaces; pavements; kerbs; grass verges; trees; street lighting; signage and nor does the Council provide maintenance of these items. Does the Council give any compensation to council. tax paying residents who live on unadopted roads by way of a partial refund of council tax?

No, the Council does not compensate.

6. If the answer to the above question is 'Yes', how much is this?

Not applicable, please refer to Question 5.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance