



**Information Governance Team**

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15 October 2021

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI370687023**

Thank you for your request for information relating to support for the deaf community.

You have requested the following information:

**1. Do you provide community information videos which are accessible to British Sign Language users or the Deaf Community in general?**

All videos produced by the City Council's Communications Team are subtitled which, in part, is to ensure they are accessible for the deaf community.

**2. What is the name, job title, department and email address of the individual/s responsible for this?**

Videos are created by members of the Council's Communications Team.

Email: [communications@coventry.gov.uk](mailto:communications@coventry.gov.uk)

**3. Do you provide communication support for Deaf Employees?**

Yes, we have had sign language support for employees.

**4. What is the name, job title, department and email address of the individual/s responsible for this?**

Angela White, Occupational Health, Safety and Wellbeing Manager.

Email: [angela.white@coventry.gov.uk](mailto:angela.white@coventry.gov.uk)

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**