



## Information Governance Team

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14 October 2021

Dear Sir/Madam

### **Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI370965970**

Thank you for your request for information relating to noise complaints against student houses.

You have requested the following information:

**1. How many noise complaints did the council receive against student houses from 1st September 2021 to 1st October 2021? Student houses refers to Houses of Multiple Occupancy in which the occupants are full time students attending university, shared Student halls of residences or privately rented student homes.**

We can confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. We can advise that we do not record the information requested by occupancy, property type or students of HMO'S (Houses of Multiple Occupancy).

We only record the number of noise calls received to the organisation as a whole.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner,

who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**