



Information Governance Team

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Dear Sir/Madam

Environmental Information Regulations 2004 (EIR)

Request ID: FOI399454867

Thank you for your request for information relating to complaints regarding odours.

You have requested the following information:

All information held on complaints regarding smells and nuisance odours for Coventry City Council over the time period 1st Jan 2020 – 31st Dec 2021 or if this is unavailable, within the most recent 2-year period.

Information should include:

Figures for the total number of smell complaints/nuisance odours in 2021. It should also include,

- **Figures split to show the number of complaints per month**
- **Figures to show the most common complaint type**
- **Figures to show the smell type - split between commercial/industrial and domestic smell complaints (including industry type if available)**

Month	C14 - Odour	C15 - Odour- Agriculture	C16 - Odour- Comm/Industry	C17 - Odour- Food Premises	Bol - Odour	DRAI - Drains	Grand Total
Jan					2	1	3

Feb	3				2		5
Mar	1				2	1	4
Apr			4		1		5
May	1		1		3		5
Jun	2		1	2			5
Jul				1			1
Aug	2		1		2	2	7
Sep	3		1				4
Oct		1					1
Nov			1			1	2
Dec					1		1
2020	12	1	9	3	13	5	43
Jan	3				1	2	6
Mar	1			1	4	1	7
Apr	2					1	3
May	2			1			3
Jun	2		1		4		7
Jul	1	1		1	1	1	5
Aug	1						1
Sep	2				5	1	8
Oct	1			1	1		3
Nov	1				2	2	5
Dec					1	1	2
2021	16	1	1	4	19	9	50
Grand Total	28	2	10	7	32	14	93

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance