



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI404343404

Thank you for your request for information relating to council tax refunds and dormant accounts.

You have requested the following information:

1. What was the total amount that all closed or dormant council tax accounts were in credit by for the following financial years:

- a. April 1 2018 - March 31 2019**
- b. April 1 2019 - March 31 2020**
- c. April 1 2020 - March 31 2021**
- d. March 31 2021 - present (February 25 2022)**

2018/19: £748.49

2019/20: £6,081.85

2020/21: £10,108.88

2021/22: £17,021.26

2. What was the single highest amount that a closed or dormant council tax account was in credit by for the following financial years:

- a. April 1 2018 - March 31 2019**
- b. April 1 2019 - March 31 2020**
- c. April 1 2020 - March 31 2021**
- d. March 31 2021 - present (February 25 2022)**

2018/19: £260.63
2019/20: £3,093.28
2020/21: £2,560.00
2021/22: £1,097.03

3. What was the total amount of money given out in council tax refunds by the council for the following financial years:

- a. April 1 2018 - March 31 2019**
- b. April 1 2019 - March 31 2020**
- c. April 1 2020 - March 31 2021**
- d. March 31 2021 - present (February 25 2022)**

2018/19: £2,266,228.84
2019/20: £2,202,307.33
2020/21: £3,023,419.58
2021/22: £1,918,978.76

4. What was the single highest council tax refund given out by the council for the following financial years:

- a. April 1 2018 - March 31 2019**
- b. April 1 2019 - March 31 2020**
- c. April 1 2020 - March 31 2021**
- d. March 31 2021 - present (February 25 2022)**

2018/19: £3,397.77
2019/20: £15,543.00
2020/21: £5,798.36
2021/22: £3,115.69

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance