



**Information Governance Team**

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25 March 2022

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI404313589**

Thank you for your request for information relating to eScooter hire data.

You have requested the following information:

- 1. Total number of e-scooter rides since the trial was launched (broken down by month)**
- 2. Total number of reported accidents involving e-scooters since the trial was launched (broken down by month)**

**I would like to request data from the date of the trial launch until 31.01.2022.**

It is confirmed that the Council does hold information pursuant to your request. However, it is our view that the information is exempt from disclosure under:

Section 41 – Information provided in confidence

Regarding Section 41, the Council is not obliged to supply the information requested because the information was provided to us on the basis of an understanding that it would be held in confidence and therefore it possesses the necessary quality of confidence to justify the exemption.

The information is confidential under our Concession Agreement. This is defined as including “operational processes and procedures, milestones and deliverables, customer use and revenue collection”. Specific trip and fleet data, forms part of the operational processes and procedures, and has a direct relationship to the assessment of milestones and deliverables and customer use

and revenue collection.

Such data exempt from disclosure under the confidentiality agreement is also exempt from disclosure under section 41 of the FOIA. The exemption for disclosure of confidential information is absolute, and therefore this information should not be disclosed under FOIA.

However, in order to continue our collaborative relationship with Coventry City Council, we can share some general details. The Department for Transport (DfT) is collating information from all trial areas in order to publish an interim report on safety. From that report, it is our understanding that the public will be able to find details on accidents and safety.

The DfT defines a serious injury as any injury requiring professional medical attention. Our data shows that there is only one serious injury for every 31,000 rides on a national level, which means that only 0.003% of rides have ended in serious injuries.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**