



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI414686300

Thank you for your request for information relating to complaints to Environmental Health.

You have requested the following information:

1. In the 2021 calendar year could you please state how many complaints about noise issues were recorded by your environmental health/noise complaints department?

The requested information can be found on the Council's website on the following link:

<https://www.coventry.gov.uk/websites-social-media/open-data>

The relevant information can be found in the "Environmental Services" section and by opening the "Street Enforcement Investigation report."

We therefore do not have to provide the information as per Section 21 of the FOIA.

2. In relation to the complaints in 2021 calendar year how many of these related to complaints about:

- a. Barking dogs,
- b. Chickens and cockerels,
- c. Sexual noise,
- d. Loud music or television.

3. If you had any complaints that related to sexual noise please state:

a. a summary of the nature of the complaint

For Questions 2a to 3a, please refer to Question 1.

All noise that is not loud music, is recorded as 'non-music.' Please note that we do not list other reasons, and this is not recorded separately.

b. what you as the local authority did as a result of the complaint.

Please refer to Question 1, on the Environmental services notices tab you are able to filter noise notices served that are shown as 'EPA 1990'.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance