



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI409670848

Thank you for your request for information relating to Anti-social behaviour.

You have requested the following information:

1. How many formal complaints related to anti-social behaviour has your council received in each of the past three calendar years: 2021, 2020, 2019.

Please see the table below:

ASB1 – General enquiry/neighbour disputes.

ASB2 – Hate Crime reported.

ASB3 – ASB public place reported.

2019	ASB1	ASB2	ASB3	Grand Total
C701 - NFA - Not Substantiated	3	6	19	28
C712 - NFA - Advice Given	33	42	170	245
C714 - Duplicate Complaint			5	5
C715 - Resolved (Informally)	1		1	2

C721 - Referred Other Dept	1		4	5
C722 - Referred Other Body	8	3	11	22

2020	ASB1	ASB2	ASB3	Grand Total
C701 - NFA - Not Substantiated	4		6	10
C712 - NFA - Advice Given	16	18	65	99
C714 - Duplicate Complaint			6	6
C715 - Resolved (Informally)	1		1	2
C721 - Referred Other Dept		1	4	5
C722 - Referred Other Body	4	2	7	13

2021	ASB1	ASB2	ASB3	Grand Total
C701 - NFA - Not Substantiated	7	3	24	34
C712 - NFA - Advice Given	30	45	168	243
C714 - Duplicate Complaint		1	2	3
C715 - Resolved (Informally)			1	1
C721 - Referred Other Dept	2		8	10
C722 - Referred Other Body	2	1	5	8

2. How many of the formal complaints noted above did your council actively go on to investigate in each of the past three calendar years: 2021, 2020, 2019?

We do not actively go on to investigate as most complaints is now signposted to other agencies since we do not have a case officer role for this area of work.

3. How many Community Protection Notices and Community Protection Warnings have your council issued in each of the three past calendar years: 2021, 2020, 2019.

Nil.

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non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance