



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI418692349

Thank you for your request for information relating to Resident-to-resident harm in residential care settings.

You have requested the following information:

This is a request for information under the Freedom of Information Act 2000 regarding resident-to-resident harm in residential care settings. (FYO: resident-to-resident refers to any harm/abuse inflicted on one resident by another resident).

Please can you provide relevant data for the following:

1) The total number of adult safeguarding concerns/complaints your council received regarding resident-to-resident harm/abuse in residential care settings between 2018-2021 (please provide a breakdown per year).

Please see the attached document.

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for

information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance

FOI418692349 - Resident-to-resident harm in residential care settings

	2018	2019	2020	2021	Grand Total
Concern	66	126	91	75	358
Enquiry	54	32	20	58	164
Grand Total	120	158	111	133	522

The table above shows the total number of safeguarding concerns which the Council has received, where the Source of Risk was identified as another adult with care and support needs between Apr 2018-Mar 2022.

The total number escalated to section 42 enquires is 164 as broken down in the table above which shows breakdown of outcomes from enquires between Apr'18-Mar'21 and nature of the abuse:

	2021	2018	2019	2020	Grand Total
Enquiry in progress	3				3
Emotional/Psychological	1				1
Physical	1				1
Sexual	1				1
Harm/abuse/neglect identified and action taken	35	44	24	16	119
Emotional/Psychological		4			4
Financial or Material				1	1
Neglect/Acts of Omissions of Care	1		2		3
Physical	32	35	14	14	95
Self-Neglect		1			1
Sexual	2	4	8	1	15
Inconclusive and action taken	2	2	4		8
Emotional/Psychological		1			1
Physical	2		3		5
Sexual			1		1

Sexual Exploitation		1			1
Inconclusive and no action taken	1	1			2
Physical		1			1
Sexual	1				1
No harm/abuse/neglect identified and action taken	10	3	2	2	17
Neglect/Acts of Omissions of Care	1				1
Physical	9	3	1		13
Self-Neglect			1		1
Sexual				2	2
No harm/abuse/neglect identified and no action taken	7	2	1	1	11
Medication Error (Neglect)	1				1
Neglect/Acts of Omissions of Care		1			1
Physical	6	1	1		8
Sexual				1	1
Enquiry ceased as individuals request and no action taken		1		1	2
Physical				1	1
Sexual		1			1
Harm abuse/neglect identified and no action taken		1	1		2
Physical		1	1		2
Grand Total	58	54	32	20	164