



## Information Governance Team

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13 May 2022

Dear Sir/Madam

### **Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI419347972**

Thank you for your request for information relating to Adult Social Care residential services.

You have requested the following information:

### **FOI Behaviour Management and Restrictive Practice**

#### **1. How are accommodation services for Adults with Learning Disabilities and Older People commissioned?**

Open Framework for the delivery of the following services for Coventry City Council (CCC) and Coventry and Rugby Clinical Commissioning Group (CRCCG) for:

1 - Supported Living Accommodation for adults and older people with:

- Learning disabilities
- Autism
- Complex behaviour & dual diagnosis
- Physical/sensory impairment
- Mental health
- Multiple complex health needs

Learning Disabilities residential accommodation is through spot contract

#### **2. With regard Adult Social Care residential services for Adults with Learning Disabilities and Older People (solely or jointly) has any work been done in relation to improving behaviour management and reducing incidences of restraint; quantifying or analysing**

**incidence of restraint?**

Our expectation is that this would be managed in line with the guidance Restraint Reduction Network. We are committed to going out to market for residential care for Learning Disabilities and Mental Health services, which will include this specific requirement within the service specification and contract. We anticipate this will go live in 2024.

**3. If so what, where was it discussed and how was it reported? Please provide a copy of reports.**

See response for Question 2 above.

**4. Please provide the contact details for the lead commissioner for residential services for Adults with Learning Disabilities (including email and telephone number please)**

Paul McConnell – Joint Commissioning Manager  
email: Paul.McConnell@coventry.gov.uk  
Telephone: 02476 977197

**5. Please provide the contact details for the lead commissioner for residential services for Older Adults (including email and telephone number please).**

Craig Dutton – Commissioning Manager  
email: Craig.dutton@coventry.gov.uk  
Telephone: 024 7697 7170

**In relation to the commissioning of residential services Learning Disabled Adults.****6. What is your expectation of services in regard to behaviour management and restrictive practices (including restraint)?**

All providers will offer a training programme and services which focuses on positive behaviour support; in which physical intervention will only be utilised as a last resort when necessary, reasonable and proportionate to the given situation. People with complex needs should be provided with support services in the least restrictive environment possible, with opportunities to live full and purposeful lives.

**7. Do the contracts and associated material e.g. specifications include reference(s) to the approach to be taken to behaviour management and restrictive practices (including restraint)? Please provide a copy of the references.**

Not currently but the new contract and specification for residential services for adults with Learning Disabilities and Mental Health will include positive behaviour support and least restrictive practice and Restraint Reduction Network Training Standards.

**8. Do the contracts and associated materials e.g. specifications include reference (s) to the training in behaviour management and restrictive practices that staff employed on the contracts should receive? Please provide a copy of the references.**

Not currently but the new contract and specification for residential services for adults with Learning Disabilities and Mental Health will include positive behaviour support and least restrictive practice and Restraint Reduction Network Training Standards.

**9. Do the quality assurance frameworks or contract management frameworks make**

**reference to restraint? Examples might be the number of incidences, the learning from debrief, the level and quality of staff training. Please provide a copy of the framework.**

Not currently, but we are working on a new suite of quality assurance forms for Learning Disabilities and Mental Health which will include reference to restraint, the requirement to record incidences and staff training and competencies.

**10. Prior to receipt of this request was the lead commissioner aware of the Restraint Reduction Network Training Standards?**

Yes – This has been built into the current supported living / day opportunities framework the specification states: As part of the NHS England national improvement programme to reduce restrictive practices, the Restraint Reduction Network (RRN) has been commissioned to develop standards for training for the prevention and use of restrictive interventions; which has been replaced by the BILD Code of Practice (August 2019). Providers are required to adopt these standards and sign- up to the pledge to embed these principles and values of the network into their organisation. Providers will be expected to continually work towards minimising the use of restrictive practices ensuring physical intervention is not misused or abused.

**In relation to the commissioning of residential services for Older Adults –**

**11. What is your expectation of services in regard to behaviour management and restrictive practices (including restraint)?**

**There will be some care homes that specialise in dealing with behaviour management and restrictive practices.**

We expect them to comply with national guidelines and CQC standards.

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**13. Do the contracts and associated material e.g. specifications include reference(s) to the approach to be taken on behaviour management and restrictive practices (including restraint)? Please provide a copy of the references.**

We are currently updating our older people specification and contract that will include behaviour management and restrictive practices

**14. Do the contracts and associated materials e.g. specifications include reference (s) to the training in behaviour management and restrictive practices that staff employed on the contracts should receive? Please provide a copy of the references.**

See response to Question 13.

**15. Do the quality assurance frameworks or contract management frameworks make reference to restraint? Examples might be the number of incidences, the learning from debrief, the level and quality of staff training. Please provide a copy of the framework.**

This will be a combination of the response provided for Questions 11 & 13.

**16. Prior to receipt of this request was the lead commissioner aware of the Restraint**

## **Reduction Network Training Standards?**

Yes.

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If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**