



Information Governance Team

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13 May 2022

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI418575799

Thank you for your request for information relating to Council software suppliers and and contract details.

You have requested the following information:

Please may you kindly supply the information below:

1. Please provide the name of the software supplier and product name used within the Council for the following areas:

Following careful consideration, the information you requested regarding supplier and product names falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/contractsregister>

This exemption is not subject to the public interest test. Please refer to the notes below to identify the information you need:

- Building Control

Contract Ref: COV – 8633

- Planning (Development Control)

Contract Ref: COV – 8633

- Environmental Health

Contract Ref: COV – 8633

- Local Land Charges

Contract Ref: COV – 8633

- Licensing (incl. taxi, alcohol, animal, etc)

Contract Ref: COV – 8633 - Taxi: COV – 12986

- Private Sector Housing (HMO)

Contract Ref: COV – 8633

- Trading Standards

Contract Ref: COV - 8633

- Waste Management

Contract Ref: COV - 6500

- Grounds Maintenance

Not applicable as not used.

- Gazetteer (address management)

Not applicable

- Corporate GIS

We use two Precisely products, MapInfo Pro Desktop and Spectrum Spatial web application.

2. For each of the areas listed in Question 1, please provide the current contract expiry date:

We refer you to our response to Question 1.

3. For each of the areas listed in Question 1, please provide the current contract value and the annual support and maintenance costs:

We refer you to our response to Question 1.

4. Please confirm whether any of the areas listed in Question 1 are done as a shared service, if so, please give details?

No, the services listed in Question 1 operate separately.

5. For each of the areas listed in Question 1, are you planning to go to market for a different software supplier? If so, when?

There are no current plans to go to market for a different software supplier.

6. For each of the areas listed in Question 1, please provide the name, job title, contact number and email address of the person responsible for the management of that service.

- For Building Control, Licensing, Private Sector (HMO), Trading Standards:

Davina Blackburn; Strategic Lead – Regulation

Email - Davina.Blackburn@coventry.gov.uk

- For Planning (Development Control) & Local Land Charges:

Rob Back; Strategic Lead – Planning

Email: Rob.Back@coventry.gov.uk

- Environmental Health – Craig Hicken: Head of Environmental Services

Email: Craig.Hickin@coventry.gov.uk

- Waste Management – Sarah Elliot: Head of Waste and Fleet Management

Email: Sarah.Elliott@coventry.gov.uk

- Grounds Maintenance – Graham Hood: Head of Streetscene and Greenspace

Email: Graham.Hood@coventry.gov.uk

- Gazetteer (address management) – Not applicable

- Corporate GIS – Paul Ward: Head of ICT & Digital

Email: Paul.Ward@coventry.gov.uk

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance