29 June 2022

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)
Request ID: FOI426351753

Thank you for your request for information relating to bin collections and Platinum Jubilee.

You have requested the following information:

1. The number of reports of missed bin collections by Coventry residents in 2020, 2021 and 2022
a. Please could you break these down by ward

We confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. Coventry City Council does not record the information by ward.

To assist we can provide the total for the years as per the table below:

Annual	Total submissions
2020	11,230
2021	19,471
2022	1,475

b. Please could you break the 2022 reports down by month

Month	Total submissions
January	639
February	399

May	437

Please also note that no data is held for March and April 2022 due to the decision to close down the missed bin report form during those months.

2. The number of complaints by Coventry residents about council bin collections in 2020, 2021 and 2022
a. Please could you break these down by ward

We confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. Coventry City Council does not record the information by ward.

To assist we can provide the total for the years as per the table below:

Annual	Total
2020	541
2021	1,351
2022	442

b. Please could you break the 2022 reports down by month

Month	Total
January	152
February	141
March	25
April	26
May	51
June	46

3. How much money the council will spend on its planned city centre celebrations for the Platinum Jubilee on 4 June

a. I'd like to know how much will be spent on bunting, other decorations, music stage performers, street entertainers, art supplies at the make-and-do workshop and security. Please could you be as specific as possible when breaking down the costs

The city centre event on Saturday 4th June in Broadgate was approximately £15,000.
The beacon lighting on the 2 June at the Cathedral was £8,500.
The flags at the Council house were £300.

This expenditure was offset by income from sponsorship by the Coventry and Warwickshire Chamber of Commerce and which covered the majority of the above costs. The net cost to the Council is less than £5,000.

Other costs covered traffic management of street party road closures across the city and also the installation of a big screen, decoration and entertainment in the Assembly gardens.

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For information, we publish a variety of information such as: FOI/EIR Disclosure Log, Publication Scheme, Facts about Coventry and Open Data that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance