



Information Governance Team

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01 June 2022

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI419344705

Thank you for your request for information relating to supported living services for adults.

You have requested the following information:

1. Please could you supply the name, email address and telephone number of the commissioner with responsibility for placements in supported living.

Jon Reading, Head of Commissioning & Quality.

Email: Jon.Reading@coventry.gov.uk

2. Please provide the total number of adults (aged 18-64) with learning disabilities (LD), autism (ASD), and mental health (MH) needs funded by the Council and receiving long-term care in supported living settings. Please provide data for the last financial year 2020/21.

213

a. How many are placed in area (i.e. within the Council boundary)?

177

b. How many are placed out of area (i.e. outside the Council boundary)?

36

3. Please provide the number of (a) New joiners and (b) Leavers of adults (aged 18-64) with LD, ASD and MH needs in long-term supported living settings. Please provide data for the last financial year 2020/21.

a. New joiners

75.

b. Leavers

66.

4. Please provide a list of providers of supported living services used by the Council to place adults (aged 18-64) with LD, ASD and MH receiving long-term care. To clarify, this does not include sole providers of accommodation, such as Housing Associations; only registered care providers. Please provide data for the latest month (if available); if not, the last financial year 2020/21.

Accredo Support & Development
Accomplish
Aspects Court
Beada House - SIL.2 Limited
Bright Secure Future
Dignus Healthcare
Drake House
Eden Futures
Evolving Living
Fine Futures Limited
Fitzroy
Getta Life Ltd
Harry Salt House
Individual Care Service
Isabellas Care Home
Life Path Trust Ltd
Lifeways Community Care Ltd
Lifeways Community Care Ltd - Limbrick Place
Midway Care Group
Midway Support Services Limited
Montague Court
Osei Minkah Care - Oak Cottage
Praxis Care
Precious Homes Limited
Promoting Independent Living Service
Protea Care Homes (Kent) Ltd
Real Life Options
Real PCS Ltd
Rethink
Savoy Gardens - Voyage
Selborne Care - Bluebell Flats

Senad Community Ltd - Coventry
Servol Care
St Elizabeth College
Trinity Mews
Turning Point Services
Voyage 1 Limited - Supported Living
Willows Support Services

a. Please provide, for each provider, the number of adults aged 18-64 with LD, ASD and MH funded by the Council in long-term supported living placements.

A number of providers have only one client placed with them, this could make the person cared for identifiable.

Therefore, this information is exempt under section 40 (2) of the FOIA. This exemption covers the personal data of third parties (anyone other than the requester) where complying with the request would breach any of the principles in the Data Protection Act.

This has been done as the Council considers that this information meets the definition for personal data set out in Section 3(2) and 3(3) of the Data Protection Act 2018 (DPA) as:

(2) personal data means any information relating to an identified or identifiable living individual (subject to subsection (14)(c))”

(3) “Identifiable living individual” means a living individual who can be identified, directly or indirectly, in particular by reference to –

(a) an identifier such as a name, an identification number, location data or an online identifier, or
(b) one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of the individual.”

Section 40(2) of the FOIA states that personal data relating to third parties (i.e. a party other than the person requesting the information) is exempt information if it is the personal data of a third party (i.e. not yourself) and one of the conditions in section 40(3a-b) or 40(4a) is satisfied.

Section 40(2) is an absolute exemption not subject to the Public Interest Test.

b. Please provide total expenditure with each provider related to long-term placements in supported living for adults aged 18-64 with LD, ASD and MH.,

It is confirmed that the Council does hold information pursuant to your request. However, it is our view that the information is exempt from disclosure under Section 43(2) – Commercially Sensitive Information. Section 43(2) exempts information from disclosure where disclosure of that information would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).

It is the Council’s position that the third-party providers and its own commercial interests would be prejudiced and/or would be likely to be prejudiced by the disclosure of the requested information.

Once the information is disclosed this means that it will be in the public domain, and it could not

only be used by the requester but also any other providers in a similar market.

Arguments in favour of disclosure.

- Promote accountability and transparency for the Council's decisions and in its spending of public money.
- Assist the public to understand and challenge our decisions.
- Inform the public of the activities carried out on their behalf, allowing for more user involvement and collaborative decision making.
- Enable the public to better scrutinise the public monies spent

Arguments against disclosure.

- A number of providers have only one client placed with them which would enable their pricing mechanisms to be identified.
- There is a public interest in allowing public authorities to withhold information which if disclosed, would reduce providers' ability to compete in a commercial environment.
- The successful providers operate in a competitive market. If prejudicing the commercial interests of the successful providers in the market would distort competition in that market, this would not be in the public interest.
- Disclosure of information may cause unwarranted reputational damage or loss of confidence in the Council.
- Revealing information such as a pricing mechanism can be detrimental to a provider's commercial interest. If an organisation has knowledge of a provider's business model, it can exploit this for its own commercial interest. This would also have a detrimental impact on the Council on other contracts and procurements by distorting the market, for the reasons stated above.

Having considered the arguments for and against disclosure, the Council has decided that the public interest in this case is best served by maintaining the exemption under section 43(2) FOIA and by not disclosing the information requested.

The decision to withhold the information requested is therefore upheld on the basis that Section 43(2) in relation to commercially sensitive information has been applied correctly

5. Please provide the average weekly fee the Council pays to providers of long-term care in supported living settings for adults (aged 18-64) with LD, ASD and MH.

For learning disabilities, the average weekly fee is £552.65. For mental health, the average in-city rate for delivery of care and support for mental health clients equates to around £17.45 p/hour.

6. Please provide the number of adults (aged 18-64) with LD, ASD and MH needs in supported living with fees per week of;

a. Less than £500

51 for learning difficulties.

b. £500 to £749

36 for learning difficulties.

c. £750 to £999

27 for learning difficulties.

d. £1,000 to £1,249

17 for learning difficulties.

e. £1,250 to £1,499

17 for learning difficulties.

f. £1,500 to £1,999

18 for learning difficulties.

g. £2,000 to £2,499

23 for learning difficulties.

h. £2,500 or more

Nine for learning difficulties.

Mental health packages are mainly s117, meaning they are joint funded with NHS Coventry & Warwickshire Clinical Commissioning Group and therefore weekly costs vary dependent on the need and health conditions of the client (weekly cost can be anything from £500 onwards).

7. Please provide the (a) highest, (b) lowest and (c) average hourly rate the Council pays to providers of supported living services for adults (aged 18-64) with LD, MH and ASD.

a. Highest

£20.28 per hour for learning difficulties.

b. Lowest

£15.38 per hour for learning difficulties.

c. Average

£16.00 per hour for learning difficulties.

Please refer to Question 6 for mental health.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can

also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance